

# Welcome to

WENTZVILLE



*A Resource Guide for New Residents*

**Wentzville** Missouri  
*The Crossroads of the Nation*



**WELCOME FROM THE MAYOR**



Wentzville is a vibrant city whose charm is exceeded only by the remarkable people who call it home. While times have changed, the friendliness and hospitality that recall a simpler era have not. In Wentzville, we enjoy a way of life that contains not only the charming characteristics of a small town, but all of the amenities of a dynamic suburban environment.

We're glad you have chosen to make our community yours. Our continued growth can be attributed to a dedicated and visionary City government and staff, coupled with involved community members and vibrant businesses working together to prepare Wentzville for the future.

Wentzville offers a unique quality of life, with convenient proximity to the St. Louis-metropolitan area and the benefits of a family-oriented community. Our exceptional City services and safety forces, excellent school system, and scenic parks and recreation areas ensure that Wentzville is a great place to live, work and explore.

*~ Mayor Nick Guccione*

Wentzville – named for Erasmus L. Wentz, who was responsible for the construction and building of the city's railroad line – has deep roots in St. Charles County. In 1795, frontiersman Daniel Boone, a pioneer and trailblazer from Kentucky, and his family were among the first to settle in the county. They were followed by trappers and settlers from Virginia and Kentucky, who followed Boone to this area. During the 1830s, German craftsmen and farmers began to arrive, and, in turn, fostered the development of several of the county's communities.

In the mid 1850s, Wentzville's primary industry was growing tobacco. The original building of the Wentzville Tobacco Factory Company stood on E. Fourth Street. The tobacco industry declined in the late 1800s and many of the tobacco factories converted to flour mills. A few years later, in March of 1872, Wentzville was incorporated as a fourth-class city. Throughout its early years, Wentzville continually saw slow and steady growth. The dawn of the superhighway, which entered town from the west and north, set the stage for additional growth.

More than 100 years later, Wentzville was poised for additional growth. In 1979, the Wentzville Crossings shopping center was completed. This was the first large shopping center development in the community. And, in 1980, the General Motors Corporation began construction of its largest and most modern auto assembly plant at that time.

Over the last 30 years, Wentzville has continued to embrace growth – with expanded thoroughfares, new residential and commercial growth, additional parks, as well as major expansions and extensions of public water and sewer infrastructure. In hopes of preserving its hometown feel, the City – while modern and proactive – has continued to hold fast to its roots.

## CONTACT INFO

### LOCATION

#### City Hall

1001 Schroeder Creek Blvd.  
(636) 327-5101

#### Law Enforcement Center

1019 Schroeder Creek Blvd.  
(636) 327-5105 (Police)  
(636) 639-2193 (Courts)

#### Parks and Recreation

968 Meyer Rd.  
(636) 332-9236

### DEPARTMENTS

Administration, Building Division, City Clerk, Code Enforcement, Community Development, Economic Development, Engineering, Finance and Utility Payments, Human Resources, Municipal Court, Parks Administration, Planning and Zoning, Procurement, Stormwater, Streets, Trash/Recycling, Water and Wastewater

Police Department

Recreation Center and  
Parks Maintenance staff

We are so glad you are now part of our great City. We offer a number of programs and services designed to enhance the quality of life of our residents, and we hope you will feel right at home!

The City cares about the people, business owners and thought leaders that make up our community. With that in mind, feel free to **contact us** with any questions or concerns. For additional in-depth information, please visit **[www.wentzvillemo.org](http://www.wentzvillemo.org)**. Our website features information on many City services, details about upcoming meetings and events, and much more.

CITY HALL  
WENTZVILLE MISSOURI

The City of Wentzville has a Council-Administrator form of government as set forth in Chapter 79 of the Revised Statutes of Missouri. The Board of Aldermen is comprised of six members, two from each of the three wards. Board members serve staggered two-year terms and are responsible for determining policy, enacting ordinances and authorizing expenditures.

The Mayor is elected at-large for a four-year term. The responsibilities of the Mayor include serving as the chief executive officer of the City, attending and presiding over Board of Aldermen meetings, holding veto powers over legislation, and appointing members to various boards and commissions.



Mayor Nick Guccione



Robert Hussey  
Alderman, Ward 1



Bryan Harr  
Alderman, Ward 1



Brittany Gillett  
Alderman, Ward 2



Jeff Ottenlips  
Alderman, Ward 2



Michael Hays  
Alderman, Ward 3



Matt Swanson  
Alderman, Ward 3



The City of Wentzville has a number of advisory boards and commissions comprised of volunteers from within the community who serve without compensation.

Generally, these board and commissions make recommendations to the Mayor and Board of Aldermen regarding actions and policies affecting municipal government, City departments and the community.

To download a copy of the Boards and Commissions Application, please visit [bit.ly/wentzvilleboardsapp](http://bit.ly/wentzvilleboardsapp). Please mail completed applications to:

City of Wentzville  
Attn: City Clerk  
1001 Schroeder Creek Blvd.  
Wentzville, MO 63385

For questions, please contact the City Clerk's office at (636) 327-5101. Upcoming meeting dates and times can be found on the website. Please visit [www.wentzvillemo.org](http://www.wentzvillemo.org) and select the yellow "All Events" button.

### CURRENT BOARDS AND COMMISSIONS

Board of Adjustment

Board of Appeals

Citizen Award Recognition Committee

Downtown Committee

Economic Development Council

Parks and Recreation Board

Planning and Zoning Commission

Stormwater Committee

*The Parks and Recreation Board at the groundbreaking ceremony for Wentzville's new all-inclusive playground.*



**Trash & Recycling**

The City contracts its residential trash, recycling and yard waste collection through Meridian Waste Solutions Inc. Collection costs are consolidated with the water and sewer service on your monthly bill.

The services include weekly trash and recycling pickup and seasonal yard-waste pickup\*. All weekly items are collected on the same day in their own separate containers. Items should be placed at the curb by 6 a.m. on your scheduled collection day. (See the back cover for accepted recyclable items.)

**Large-Item Pickup**

Throughout the year, residents can schedule a special pickup for large items such as furniture, carpet, mattresses, refrigerators, TVs or bicycles. There is a fee for these special large-item pickups. Items such as a microwave or 30-inch TV are charged \$9.13 per item and items such as a queen mattress, love seat, stove or refrigerator are picked up for \$18.25 per item. Very large items such as a king mattress or couch sectionals are picked up for \$36.50 per item. Pickups must be scheduled in advance. To schedule, please call (636) 639-2049 or (636) 639-2155.

Wentzville offers **free** large-item pickup during the weeks of May 1 and October 1, each year. Check the website for upcoming dates. To participate in the free large-item pickup, simply place your large items at the curb by 6 a.m. on your regularly scheduled collection day. Please limit free large items to a maximum of four, per household. **The following items are not eligible for collection: tires, batteries, waste oil, yard waste, concrete, bricks, railroad ties, any liquids, and car or engine parts.**

**Yard-Waste Pickup**

Yard-waste collections begin the first full week in March and continue through the last week of December. Cancellations are accepted annually between December 1 and April 30. If you do not wish to cancel, service will auto-renew for the next year. Yard-waste pickup should be at the curb by 6 a.m. on your regularly scheduled collection day.

Yard waste includes leaves, grass clippings, or limbs and branches. Limbs and branches should not be more than four-feet long, 18 inches in diameter, or weigh more than 40 pounds. Also, bundles should be tied with a natural twine or other biodegradable binding material. Yard waste DOES NOT include dirt, sod, rock, concrete, asphalt, lumber, tree stumps or logs more than 18 inches in diameter.

**Holiday Collection Schedule**

Trash and recycling collection only observes **six major holidays** each year: New Year's Day, Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving Day and Christmas Day.

If one of the listed holidays occurs Monday through Friday, pickup days will occur one day later than usual (following the holiday). If the holiday falls on a Saturday or Sunday, the schedule will not be affected. To view the holiday schedule, please visit [bit.ly/wentzville\\_holidayschedule](http://bit.ly/wentzville_holidayschedule).

- For **general questions** relating to trash/recycling and yard waste, please call (636) 327-5102.
- For **issues or concerns** with your trash/recycling and yard waste, please call (636) 639-2049.



**MISSION: CLEAN STREAM**

Each April, volunteers across Cottleville, Dardenne Prairie, Lake Saint Louis, O'Fallon, St. Charles and Wentzville join Greenway Network to remove trash from local streams and lakes.

**MISSION: CLEAN STREAM** started as a joint effort to pick up litter from publicly accessible creek areas.

Today, **MISSION: CLEAN STREAM** has evolved into a challenge for thousands to do some serious cleanup of trash in waterways in just two hours. Watch for details each spring on our website or Facebook page at [www.facebook.com/Wentzville](http://www.facebook.com/Wentzville). To learn more, please visit [bit.ly/MissionCleanStream](http://bit.ly/MissionCleanStream) or call the Wentzville Parks and Recreation Department at (636) 332-9236.





**ONLY RAIN  
IN THE  
DRAIN!**

Look for this sign on storm drains around town to help remember that storm drains lead to creeks!



### Utility Billing

Services are billed monthly and are due 10 days after the billing date. Water charges are based on usage calculated by meter reads. Sewer for residential customers is based on the average water used over the four months of November, December, January and February. New customers will have their usage based on the average of all residents, until household-usage history is established. Sanitation costs are consolidated with the monthly water and sewer bill.

Payment options for your utility account include automatic bank draft from your checking or savings account, automatic draft by credit card, mail-in payment, drop box, pay-by-phone with a credit card, or in person at City Hall. A drop box is available at City Hall (1001 Schroeder Creek Blvd.) Cash, check and money orders are accepted, as well as MasterCard, Visa, American Express and Discover cards. Please note, payments made with a credit or debit card will incur a 2% surcharge.

Please contact the utility billing office at (636) 639-2155 with any questions, Monday-Friday between 8 a.m. to 5 p.m.

### Pay by Phone

You access to your utility account 24 hours a day, 365 days a year. To make a payment over the phone, please call (833) 326-7020.



### Text Reminders

Residents and business owners can now opt-in to receive utility bill reminders by text (instead of by phone call). To change your preferences, please call (636) 639-2155.

### Building Permits

Building Permits are required to construct, modify or in some cases repair a structure. Work of a minor nature such as the changing of a faucet, does not require a permit. Any permit issued shall become invalid if the authorized work is suspended or abandoned for a period of six months. Many types of permits are available through the Building Division:

- ◆ Residential Permits (New Homes)
- ◆ Miscellaneous Permits to alter or add to a premises, including:
  - Accessory Building/Shed Permits
  - Deck Permits
  - Driveway Permits
  - Retaining Wall Permits
  - Swimming Pool/Hot Tub Permits
  - Finished Basement Permits
  - Fence Permits
  - Demolition Permits
  - Sign Permits (Permanent & Temporary)
  - Backflow Permits (also requires a Miscellaneous Permit)
  - Commercial Occupancy & Business License Application
  - Irrigation Permits (Sprinkler Systems — requires a Backflow Permit)

The Building Division is dedicated to provide thorough plan review and inspections, accurate and timely permit issuance, effective code enforcement and responsible customer satisfaction. Multiple services within the Division are offered to residents pertaining to construction, maintenance and occupancy. For questions, please call (636) 327-5102.

### Community Development Block Grants

The City of Wentzville has accepted a grant from the United States Department of Housing and Urban Development (HUD), to conduct the Community Development Block Grant Program (CDBG) under Title I of the Housing and Community Development Act of 1974 as amended. The goal of the program is to provide financial assistance for the rehabilitation of private properties.

Through an allocation of CDBG funds from the federal government, St. Charles County funds a Home Improvement Loan Program, Emergency Repair Program, a Homeless Prevention Program (utility and rent assistance), and a Transportation Services Program. These programs are available to income-eligible residents living in the unincorporated St. Charles County, and the cities of Cottleville, Lake Saint Louis, New Melle, St. Peters, Weldon Spring and Wentzville. Forms and more information can be found on our website at [bit.ly/wentzvillebuildingdivision](http://bit.ly/wentzvillebuildingdivision).

**The vision of the Wentzville Parks and Recreation Department is to create and maintain unparalleled recreational opportunities and high-quality parks and public spaces, enhancing our quality of life, with exceptional service, programs and facilities for all who live, work and play in our community.**

The City's Parks and Recreation Department provides many opportunities for people of all ages. Programs offered include fitness, sports leagues, and cultural arts and enrichment classes. In addition, the Department offers special events throughout the year including Wentzville Days, an Easter egg hunt, Holiday Night Lights display and many more. From toddlers to senior citizens — we truly offer something for everyone!

The Parks and Recreation Department prides itself in keeping each park safe and beautiful for everyone to enjoy. Parks in the community feature playgrounds, picnic shelters, paved trails, ballfields, fishing lakes, swimming pools and many other outdoor amenities. Progress Park houses an outdoor swimming pool, a gymnasium and fitness center, and the Progress Park Center. The Progress Park Center is a banquet hall that can be rented to host wedding receptions, birthday parties or other indoor festivities.

With year-round sports leagues for all ages, swimming lessons in the summer, specialized programming for seniors and more — you'll easily find something for yourself or a family member. Get active and stay active with Wentzville Parks and Recreation!



	Grills	Handicap Accessible	Playground	Trails	Restrooms	Water Fountains	Pavilions	Picnic Tables	Swimming Pool	Fishing	Basketball Courts	Athletic Fields	Sand Volleyball Pit	Ampitheater	Nature Area	Park Benches
<b>Progress Park Rec Center &amp; Pool</b> 968 Meyer Rd.	●	●	●		●	●	●	●	●		●	●				●
<b>Splash Station Aquatic Center</b> 1141 Peine Rd.		●		●	●				●							
<b>Rotary Park</b> 2577 Meyer Rd.	●	●	●	●	●		●	●		●		●	●	●	●	●
<b>Bicentennial Park</b> 22 W. Pearce Blvd.																●
<b>Green Lantern Senior Center</b> 506 S. Linn Ave.		●														
<b>Fireman's Park</b> 203 W. Pearce Blvd.		●			●		●	●				●				●
<b>Heartland Park</b> 100 William Dierberg Dr.		●		●	●	●	●	●		●		●			●	●
<b>Memorial Park</b> 1419 Kathleen Dr.	●		●				●	●			●	●				●
<b>Northview Nature Park</b> 202 W. Northview															●	●
<b>Peruque Valley Park</b> 1335 S. Point Prairie Rd.		●		●	●	●	●	●				●			●	

### Resident Card\* Information

Resident cards allow Wentzville residents to access recreation facilities, recreation programs and classes at discounted resident prices. Cards can be purchased at Progress Park (968 Meyer Rd.) for \$5 per person. The resident card offers the following benefits:

- Early registration for programs (before nonresidents)
- One-time free admission to one Parks & Recreation facility
- Free trees or seedlings at the annual Arbor Day Tree Giveaway (while supplies last)
- Reduced rates when reserving City facilities
- Reduced rates on annual passes and daily admission
- Reduced rates for annual outdoor pool passes and daily admission rates
- Discounts on many City-sponsored recreation programs and classes

To obtain a Wentzville Resident Card, you must present both proof of identity and proof of residency. Acceptable forms of ID, which MUST\*\* show your current Wentzville address, include:

- Missouri Driver's License
- Missouri ID Card
- College Student ID Card
- Military ID Card

In addition, residents need ONE of the following with the same address as the photo ID:

- An unpaid utility bill
- A personal check with preprinted name and address
- A current auto or voter registration
- A current personal property tax statement
- The most recent income tax statement
- A current rental lease agreement

\* Resident Cards must be shown to obtain resident rates. \*\* If your photo ID does not show your current City of Wentzville address, you must provide a second proof of address along with your photo ID.

### Resident and Nonresident Definitions

Wentzville residents live within the city limits of the City of Wentzville. City limits and Post Office boundaries are not the same. So, it's possible for you to have a Wentzville address, yet live outside the city. A household annual pass consists of two adults and three children, 22 years of age or younger, living at the same address. Additional children may be added to a membership for \$25 per child (residents) or \$35 per child (nonresidents).

## Parks & Recreation Hours of Operation

#### RECREATION CENTER\*

Monday-Friday 6 a.m. - 9 p.m.  
Saturday 8 a.m. - 9 p.m.  
Sunday 10 a.m. - 6 p.m.

#### PROGRESS PARK POOL

Monday-Friday Noon-5:45 p.m.  
Saturday-Sunday 11 a.m.-6 p.m.

#### SPLASH STATION AQUATIC CENTER

Monday-Friday Noon-6:30 p.m.  
Saturday-Sunday 11 a.m.-7 p.m.

Please note: Pools are open the Saturday before Memorial Day through Labor Day each year, with some weekend-only hours.

On various holidays throughout the year, Progress Park Center may be closed or have a shortened schedule. For the up-to-date hours, please visit [wentzvillemo.org](http://wentzvillemo.org) or call (636) 332-9236.

\*Indoor facilities at Progress Park will be closed Sept. 3-8, 2019, for maintenance.

The Wentzville Police Department is dedicated to delivering constitutionally sound, superior law enforcement services with professionalism; ensuring citizens peacefully and safely enjoy their lives, building strong partnerships and relationships with residents, visitors and businesses in the City of Wentzville, while demanding the officers who serve and the staff that support them do so with the utmost pride, unmatched courage and unwavering integrity.

**Wentzville Police Department** | 1019 Schroeder Creek Blvd. | Wentzville, MO 63385

**Emergency:** 9-1-1 | **Dispatch non-emergency line:** (636) 327-5105 | **Records:** (636) 639-2113  
**Booking:** (636) 639-2108 | **Fax:** (636) 327-5896 | **General Email:** [police@wentzvillemo.org](mailto:police@wentzvillemo.org)  
**Facebook:** [www.facebook.com/WentzvillePD](http://www.facebook.com/WentzvillePD) | **Twitter:** @WentzvillePD and @WentzvilleChief

The Wentzville Police Department (WPD) is comprised of 72 commissioned law enforcement professionals, along with 20 full-time and several part-time support-staff employees. Chief Kurt Frisz leads the agency, which is comprised of the Support Services and Field Operations divisions. Major Paul West is the Assistant Chief of Police and manages professional standards, the business/residential liaison officer, and the PIO/community outreach program. Support Services is commanded by Captain Kevin Pyatt and Captain Leon Burton commands Field Operations.

The Support Services Division consists of all supporting functions of the Police Department. Encompassed in this Division are the records section, communications center, traffic bureau, school resource officers, K-9, D.A.R.E., animal control/park rangers, and the detective bureau.

The Field Operations Division is made up of all road patrol platoons and corrections officers. Road patrol officers are the backbone of the WPD and serve the community at large by responding to a variety of calls for service, while combining a proactive approach to crime prevention by actively patrolling neighborhoods and business areas.

### **Be Safe!**

From venturing into a new place, giving out your home address, or meeting someone you do not know, buying and selling online can sometimes be risky. Wentzville residents now have a safer option when doing business through Craigslist or other similar marketplaces such as buy/sell/trade sites.

The Wentzville Police Department (WPD) has two designated "Safe Exchange" parking spots in their front parking lot for you to use, or you can come inside the facility for your exchanges. The WPD is located at 1019 Schroeder Creek Blvd., and the lobby is open 24/7.

Please note, the WPD is not permitted by the criminal justice system to run serial numbers to ensure items being sold haven't been reported stolen.

### **National Night Out**

Each year, on the first Tuesday in August, residents from roughly 15,000 communities nationwide join together to send a message to criminals that they are organized and fighting back against crime. That night, residents are invited to turn on their porch lights, go outside and join with their neighbors in block parties, cookouts, flashlight walks and other activities. Making a point to meet and get to know your neighbors can be a big step in combating crime. Visit the City's website at [www.wentzvillemo.org](http://www.wentzvillemo.org) for more information.

### **Animal Control**

The Wentzville Police Department has two, full-time Animal Control Officers. To report complaints of animals at large, dog bites, barking dogs, vicious animals, or for other domesticated animal complaints or questions, please contact the Wentzville Police Department's Communications Division at (636) 327-5105. For nonemergency animal control issues, please email [animalcontrol@wentzvillemo.org](mailto:animalcontrol@wentzvillemo.org). Please note, the email is only checked when the Animal Control Officers are on duty. Below are a few FAQs regarding animals in Wentzville. For more detailed information and additional FAQs, please visit [bit.ly/wentzvilleanimalcontrol](http://bit.ly/wentzvilleanimalcontrol).

- **Are Electronic/Invisible/Underground Fences Allowed in Wentzville?**  
Yes, per City Ordinance 205.545.A.d. electronic fences are acceptable with restrictions.
- **Are there breed restrictions in Wentzville?**  
No, per City Ordinance, there are no breed-specific restrictions for canines within the city limits of Wentzville.
- **How Many Domesticated Animals May I Own?**  
Per City Ordinance 205.505, if you are not licensed to operate a kennel, you may only own three dogs, four cats, or four other domestic animals or a combination not to exceed 10.
- **Is There a Leash Law in Wentzville?**  
Yes. The City of Wentzville requires animals to be on a leash through the animal at large ordinance 205.545. If your animal is found at large, Animal Control will make every attempt to return the animal to its rightful owner.
- **What Do I Do if My Animal is Lost/Missing/Impounded?**  
If your animal is lost, missing or if you suspect it has been impounded for running at large, we encourage you to monitor the Department's Facebook or Twitter pages, as we post photographs of animals that have been picked up by our officers and taken to the Pet Adoption Center. You'll need to contact the Pet Adoption Center at (636) 949-7387 to see if they have an animal matching the description of your pet. If the Pet Adoption Center has your animal, you will need to retrieve your animal at 4850 Mid Rivers Mall Dr., St. Peters, MO 63376. The owner will be required to provide the following: positive identification of pet; proof of rabies vaccination; payment for required fees. A municipal summons may also be issued and mailed to the animal owner. A court appearance may also be required and an additional fine may be imposed by the Municipal Judge.



Get connected and stay up to date with City info and news, upcoming events, special announcements and more!

**FOLLOW THE CITY OF WENTZVILLE**

**Facebook:** [www.facebook.com/Wentzville](http://www.facebook.com/Wentzville)

**Twitter:** <https://twitter.com/WentzvilleMo>

**Instagram:** <https://instagram.com/wentzvillemo/>

**YouTube:** <https://www.youtube.com/user/wentzvillecity>

**LinkedIn:** <https://www.linkedin.com/company/city-of-wentzville>

**FOLLOW THE WENTZVILLE POLICE DEPARTMENT**

**Facebook:** [www.facebook.com/WentzvillePD](http://www.facebook.com/WentzvillePD)

**Twitter:** <https://twitter.com/WentzvillePD>

**Twitter:** <https://twitter.com/WentzvilleChief>

**FOLLOW WENTZVILLE PARKS & RECREATION**

**Facebook:** [www.facebook.com/wentzville.parks](http://www.facebook.com/wentzville.parks)

**Twitter:** <https://twitter.com/WentzParkRec>



**Sign up for W.I.N.D. Notifications**

When you sign up for the Wentzville Important Notification Delivery (or W.I.N.D.) program, you can receive up-to-the-minute notifications and emergency announcements delivered right to your cell phone, email, home phone — or all three! You'll receive information about imminent threats to health and safety as well as alerts about severe weather, water outages, traffic issues and critical police activity. Signing up for the W.I.N.D. program is free and the information provided will only be used for emergencies and City announcements.

To sign up, please visit [bit.ly/WINDprogram](http://bit.ly/WINDprogram), or complete a form at City Hall. For more information, please call (636) 327-5101.



# Recycle Responsibly

Still Accepted  
for Curbside Pickup



ALUMINUM, TIN AND  
STEEL CANS



PLASTIC (Clear or Colored\*)  
Accepted #: 1, 2, 3, 5 and 7  
*\*NOT Accepted #: 4 and 6  
and black plastics*



GLASS BOTTLES  
AND JARS



MIXED PAPER  
(Newspapers, magazines,  
junk mail, computer  
paper, telephone books)



CORRUGATED CARDBOARD

No Longer Accepted  
for Curbside Pickup

Help give recyclable material new life  
and conserve landfill space by taking  
these items to a local drop-off site.

For more information, including drop-off site locations, frequently asked questions and more, please visit [www.wentzvillemo.org](http://www.wentzvillemo.org).