

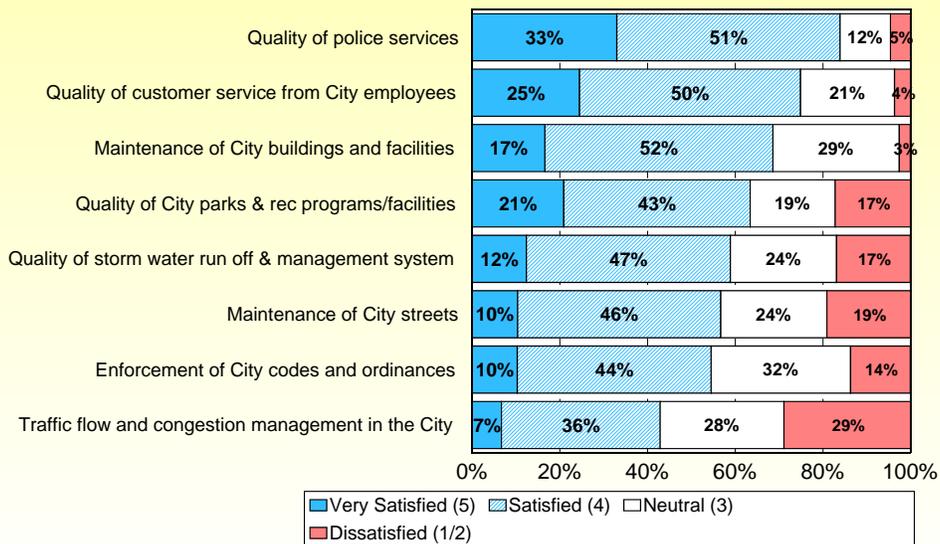
*Section 2:*  
*Charts and Graphs*

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# *City of Wentzville* 2010 DirectionFinder Survey Results

## Overall Satisfaction with City Services by Major Category

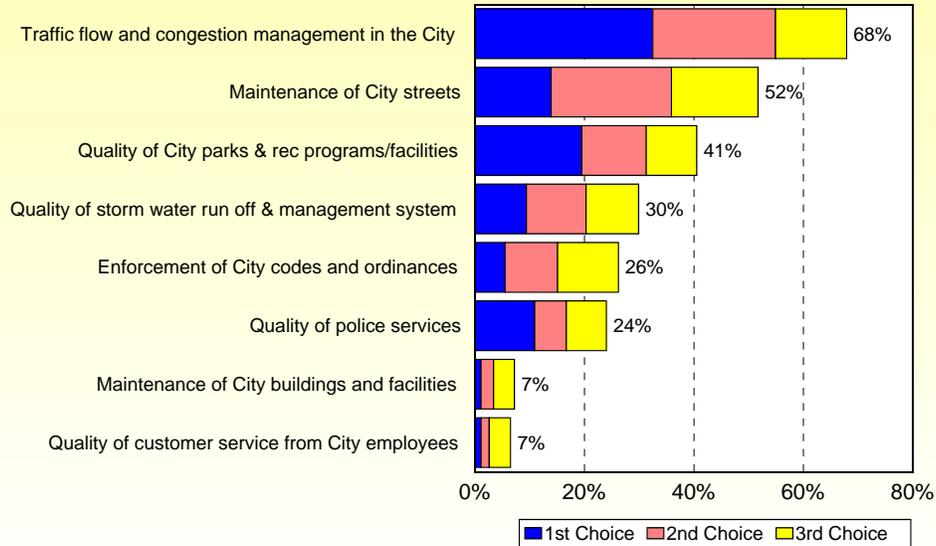
by percentage of respondents (excluding don't knows)



Source: ETC Institute (2010)

### City Services That Should Receive the Most Emphasis Over the Next Two Years by Major Category

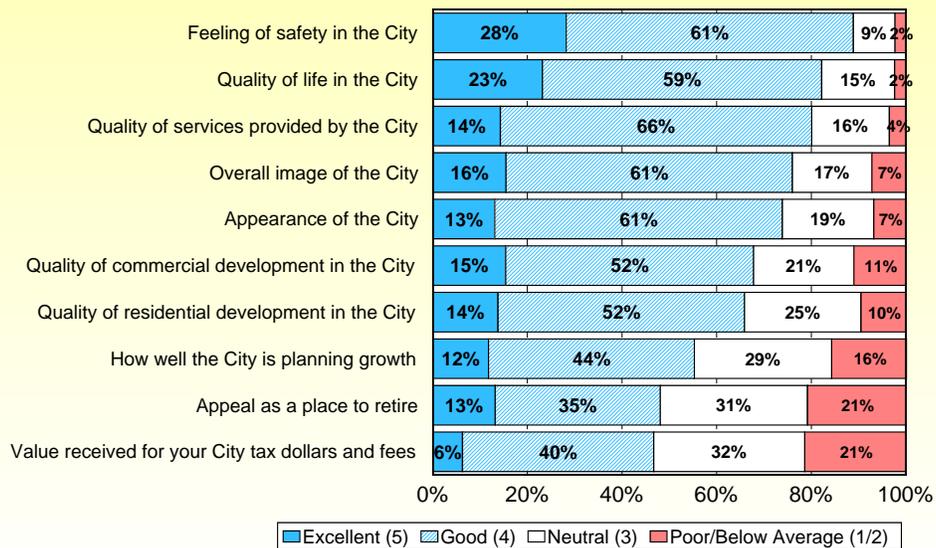
by percentage of respondents who selected the item as one of their top three choices



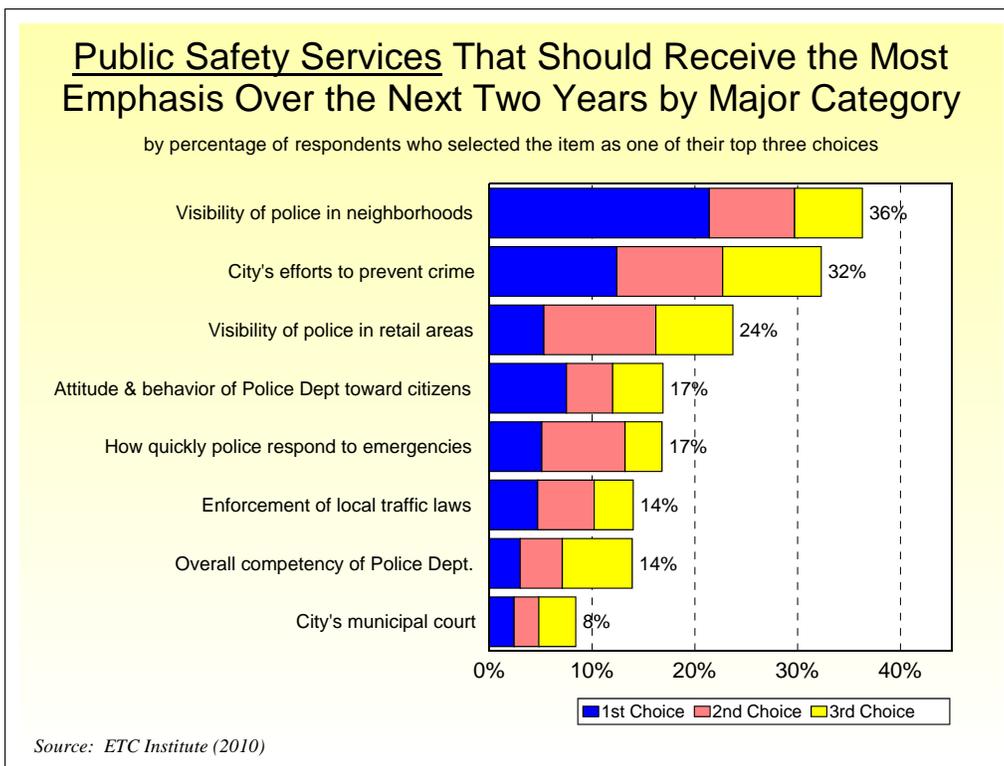
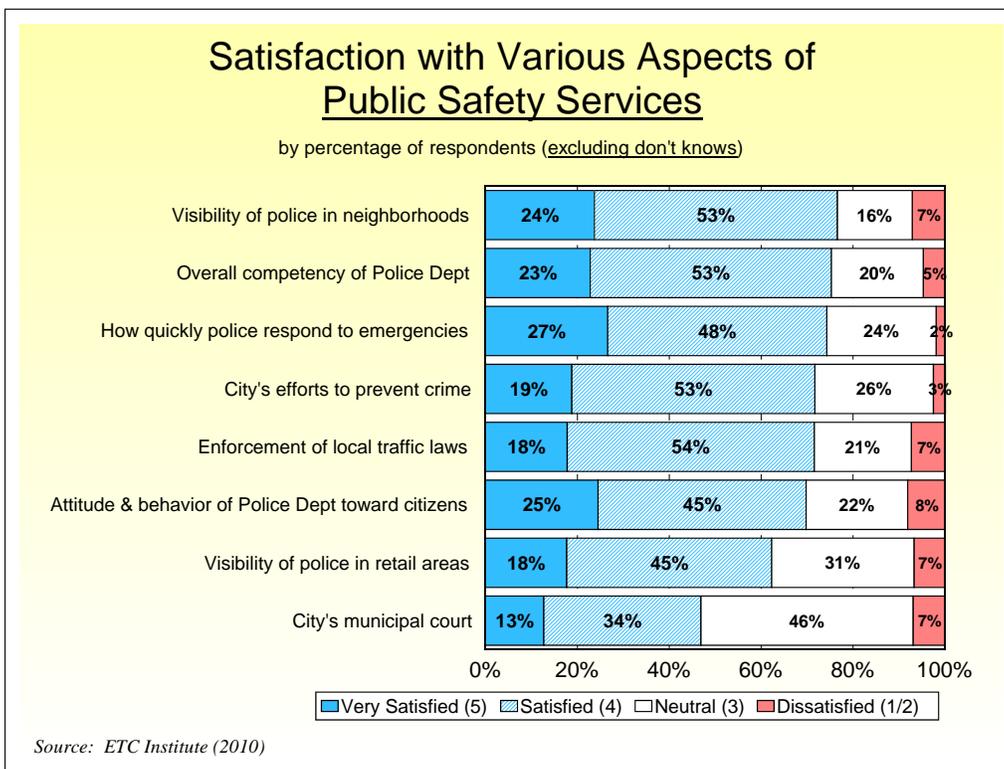
Source: ETC Institute (2010)

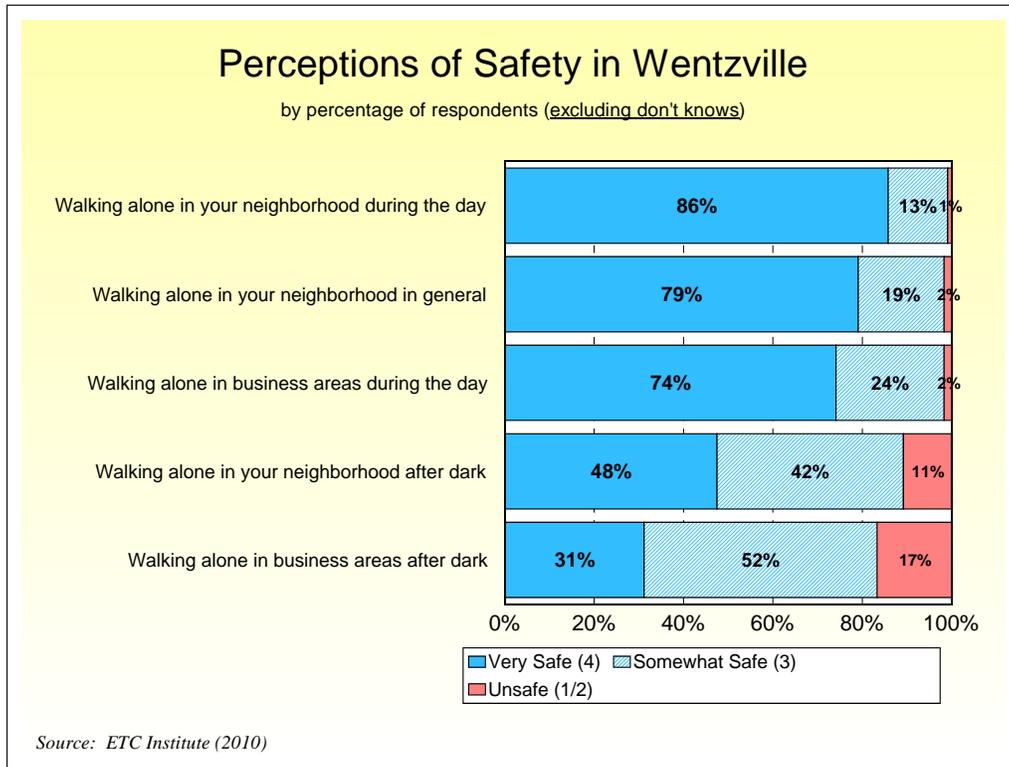
### How Respondents Rate Items That Influence Their Perception of the City

by percentage of respondents (excluding don't knows)



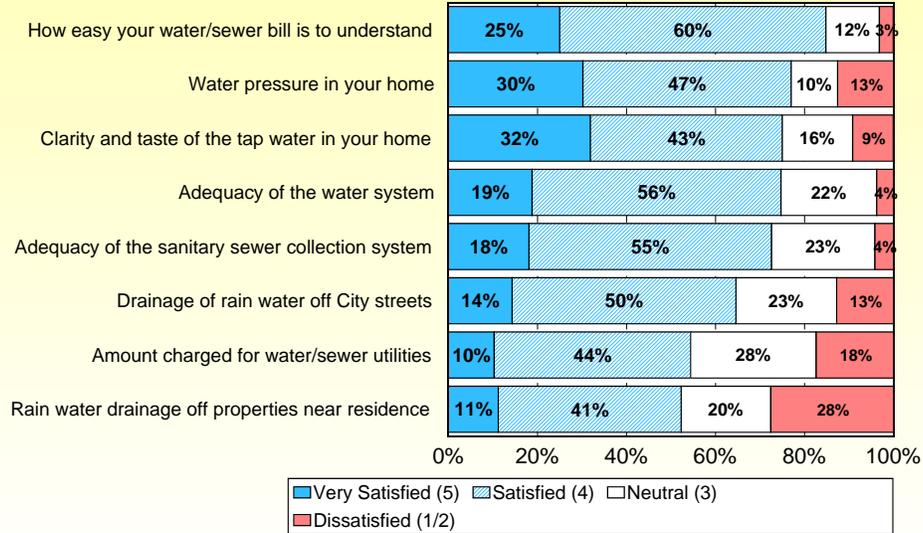
Source: ETC Institute (2010)





### Satisfaction with Various Aspects of Sewer and Water Utilities and Storm Water Management

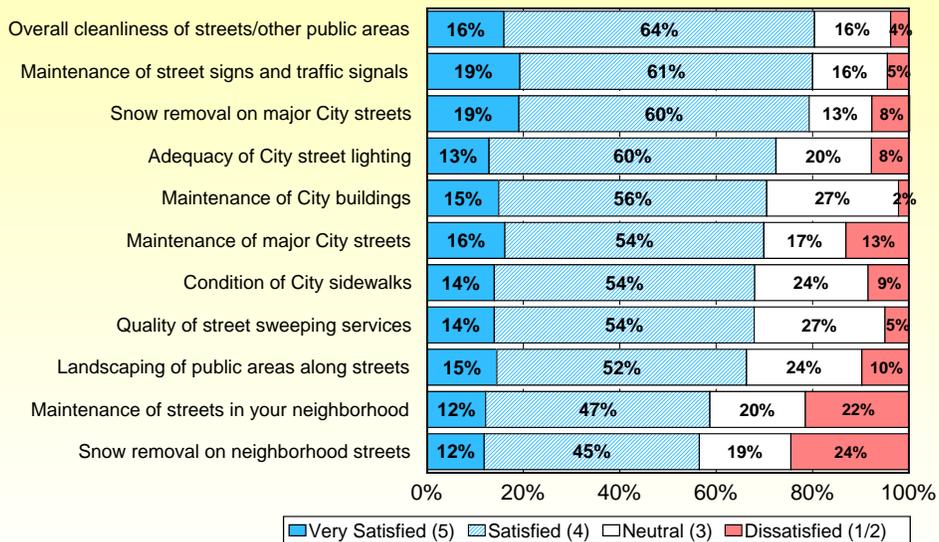
by percentage of respondents (excluding don't knows)



Source: ETC Institute (2010)

### Satisfaction with Various Aspects of Maintenance/Public Works

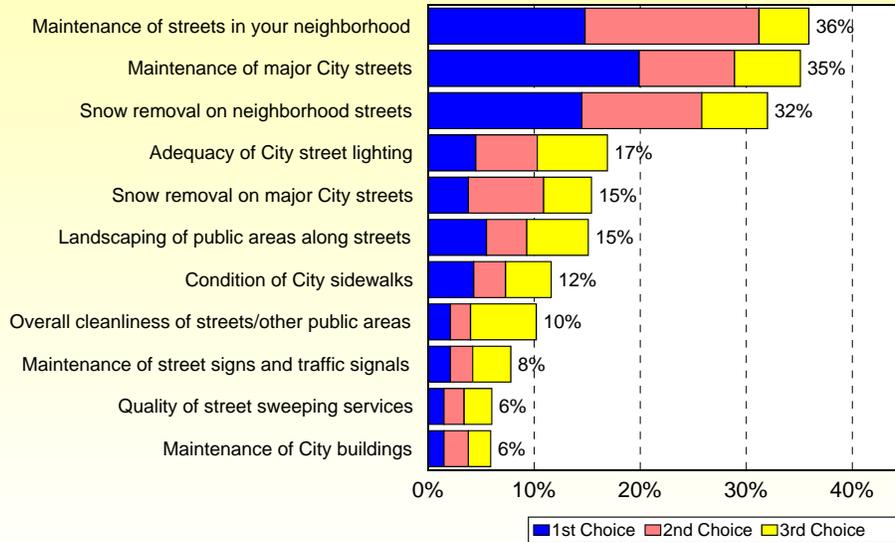
by percentage of respondents (excluding don't knows)



Source: ETC Institute (2010)

### Maintenance/Public Works That Should Receive the Most Emphasis Over the Next Two Years by Major Category

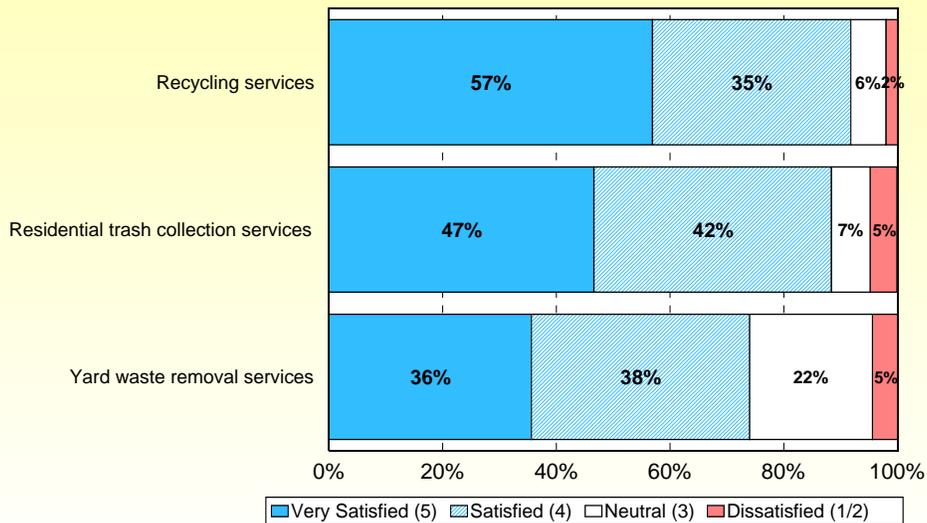
by percentage of respondents who selected the item as one of their top three choices



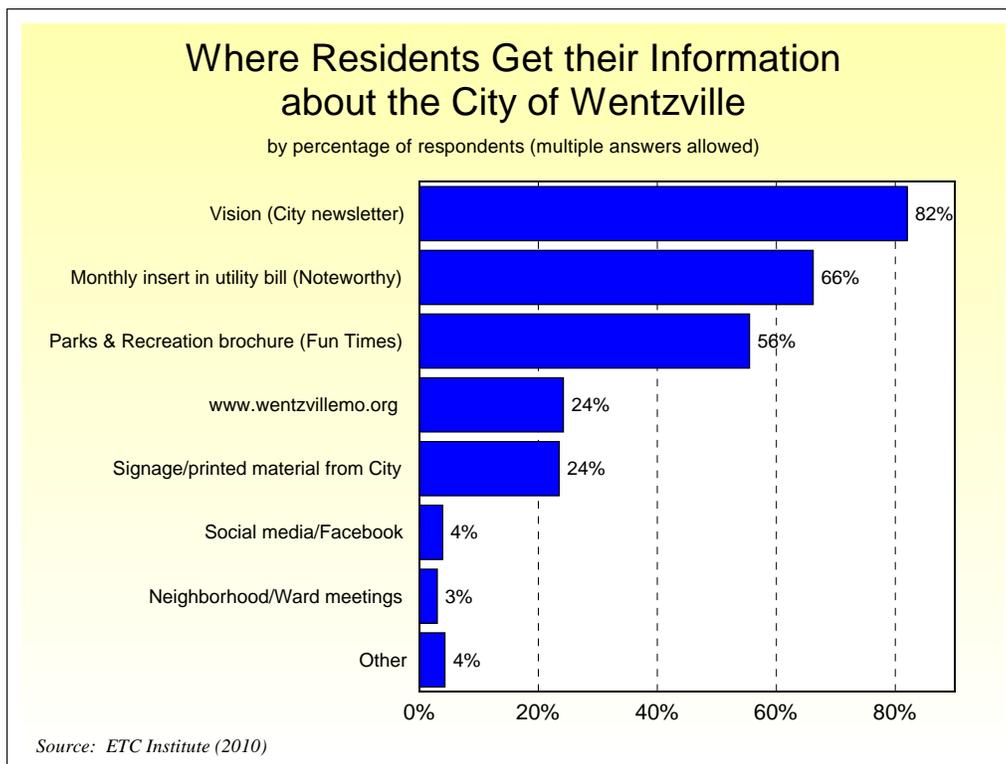
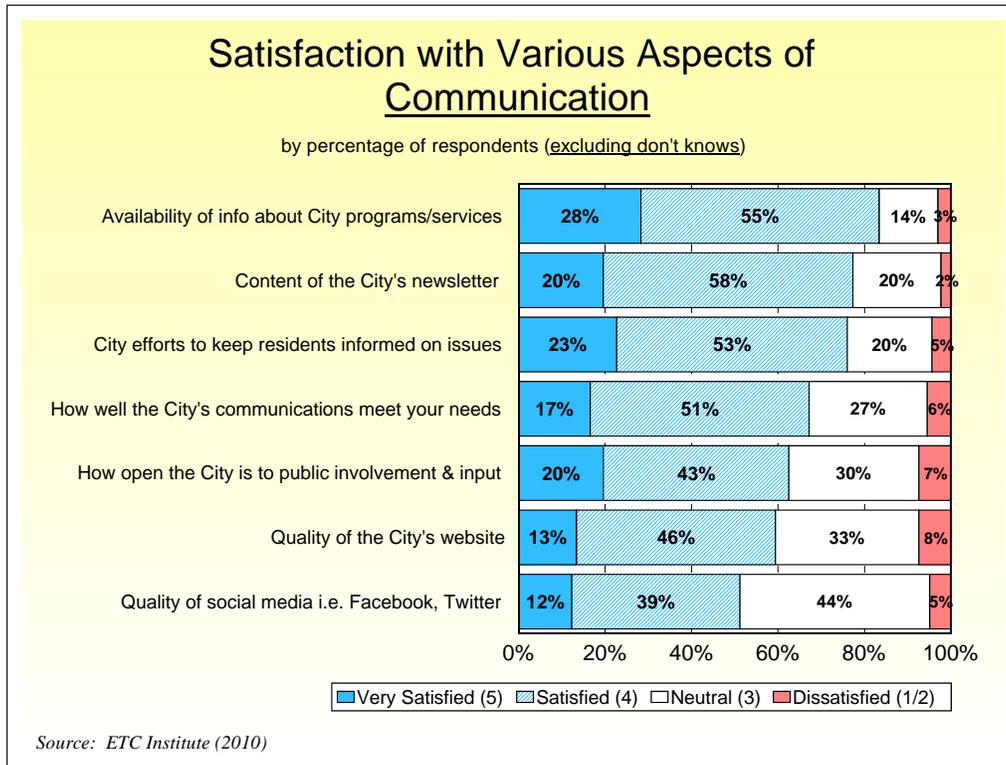
Source: ETC Institute (2010)

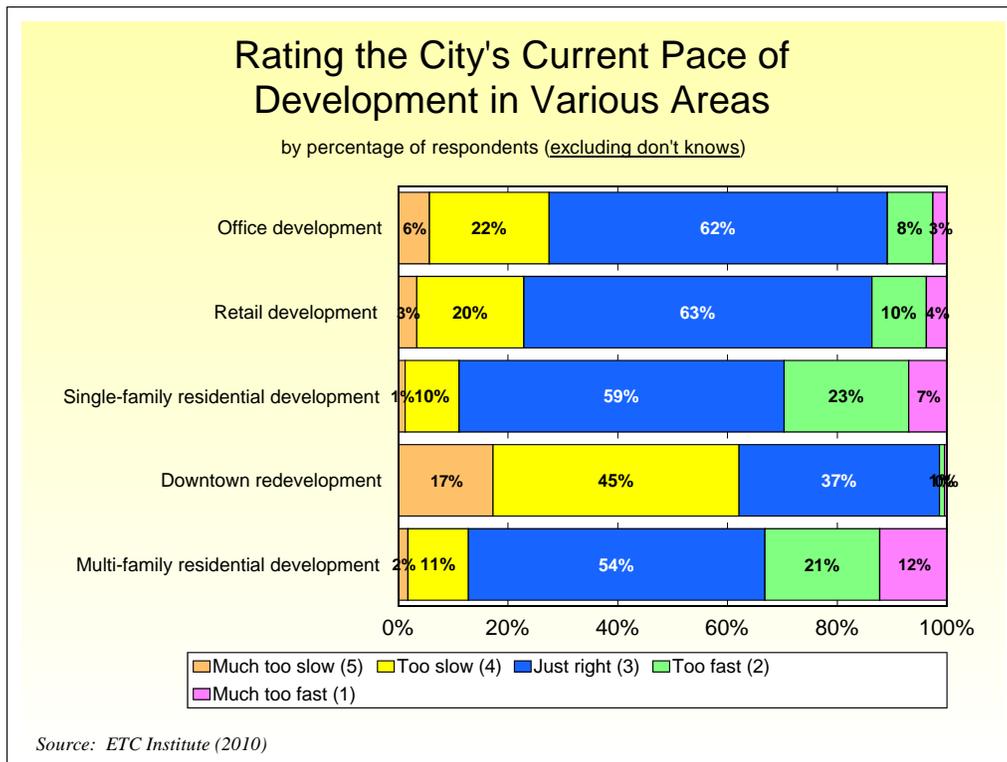
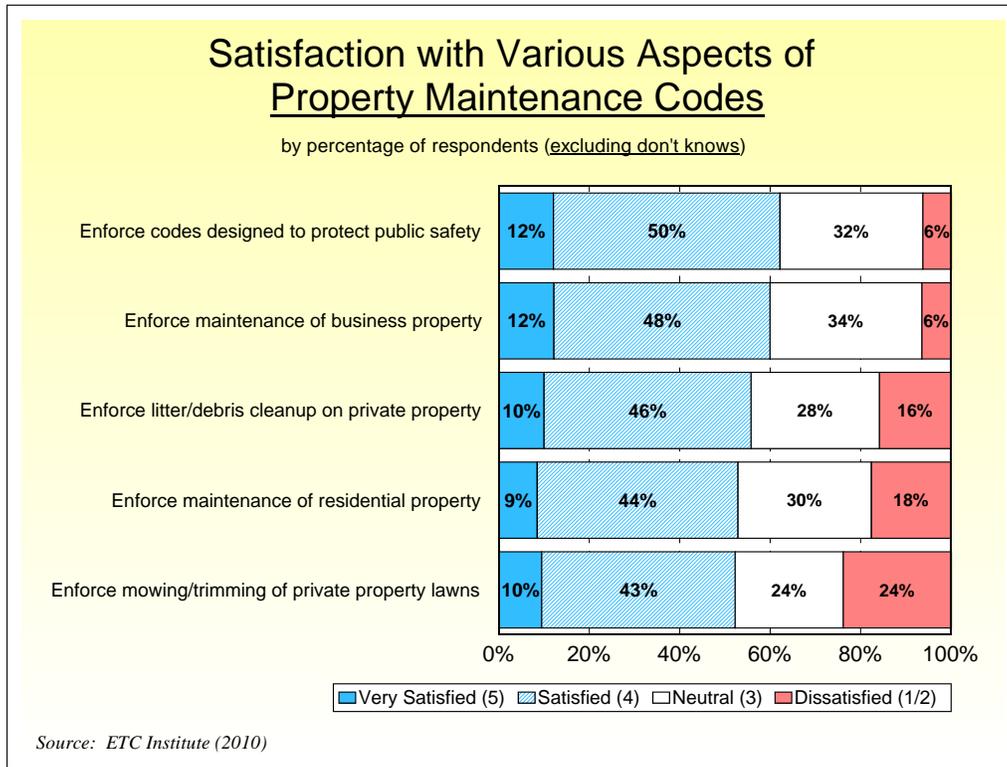
### Satisfaction with Various Aspects of Trash Services

by percentage of respondents (excluding don't knows)



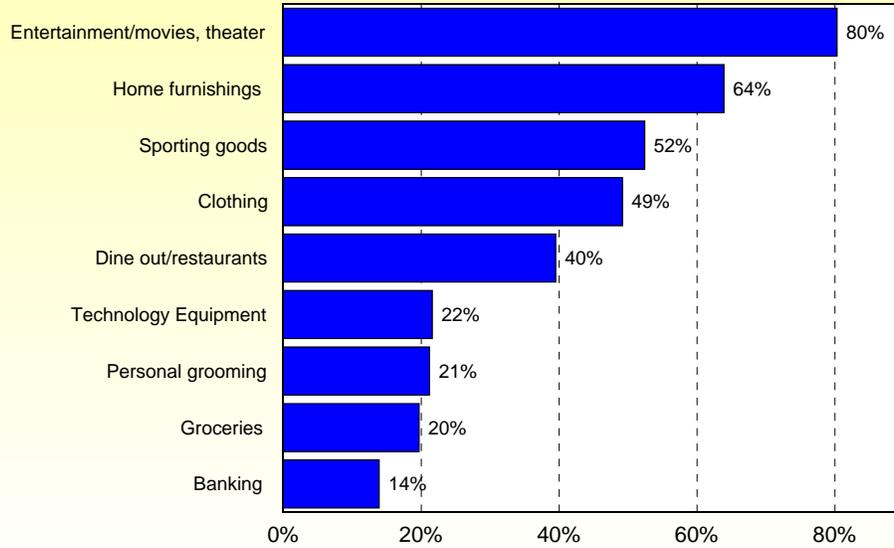
Source: ETC Institute (2010)





### Which of the following goods and services do you typically purchase outside of Wentzville?

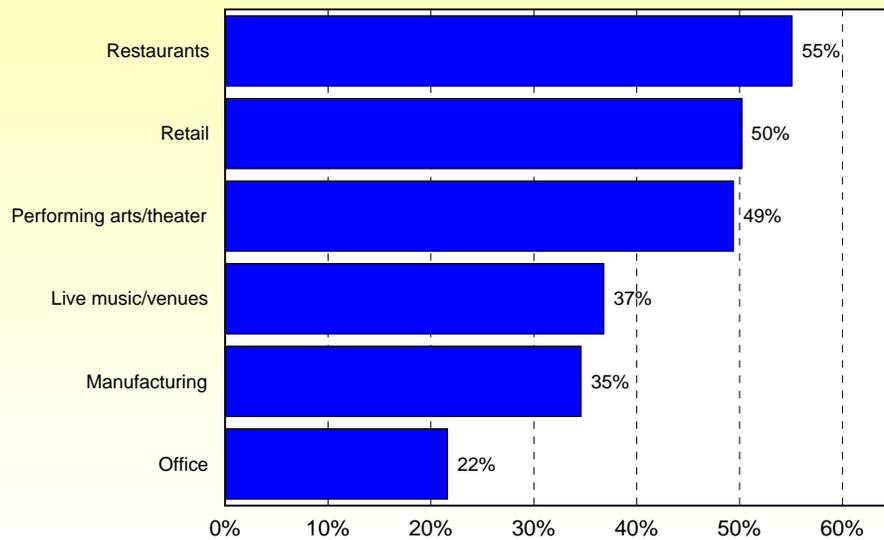
by percentage of respondents (multiple answers allowed)



Source: ETC Institute (2010)

### Which of the following types of businesses would you like to see more of in Wentzville?

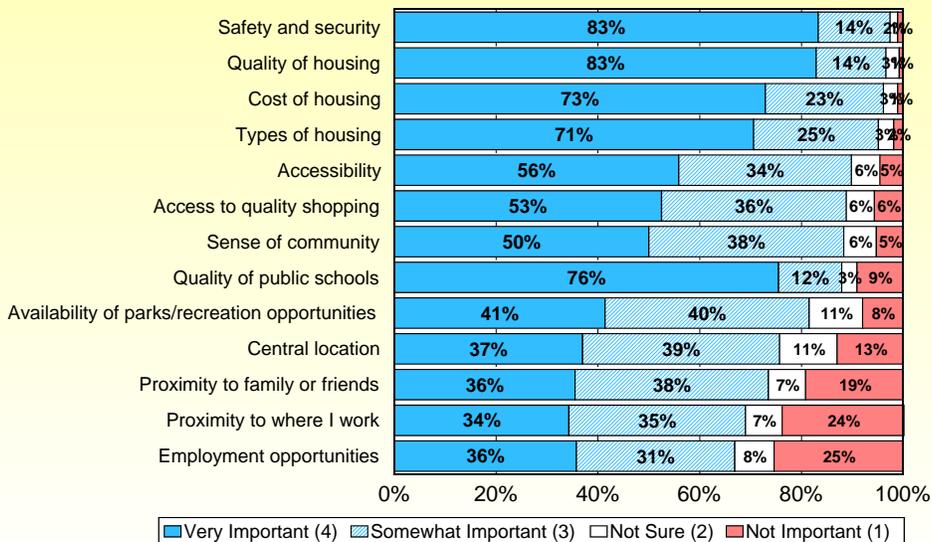
by percentage of respondents (multiple answers allowed)



Source: ETC Institute (2010)

### Importance of Various Reasons in Respondents' Decision to Live in Wentzville

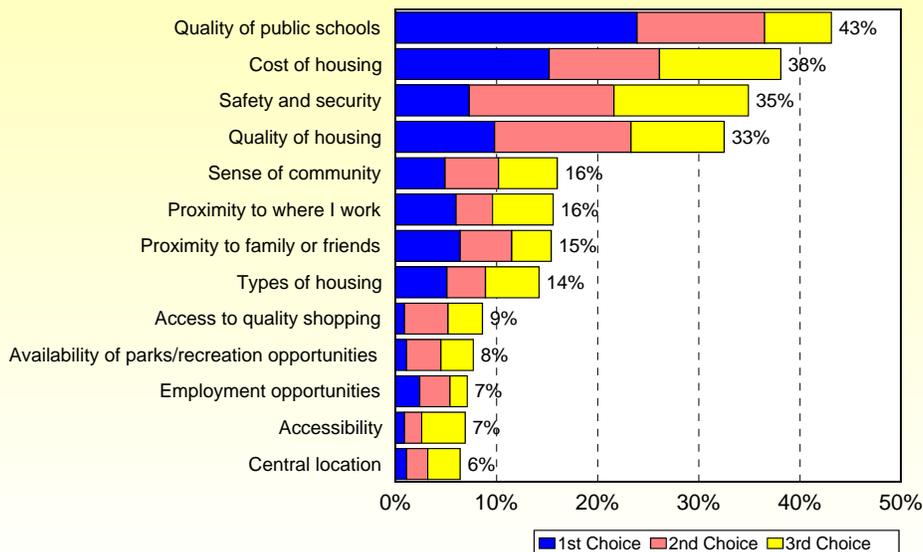
by percentage of respondents



Source: ETC Institute (2010)

### Most Important Reasons for Respondents' Decision to Live in Wentzville

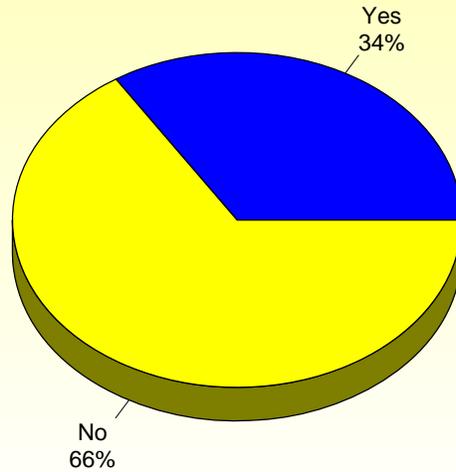
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (2010)

### Have you contacted the City with a question, problem, or complaint during the past year?

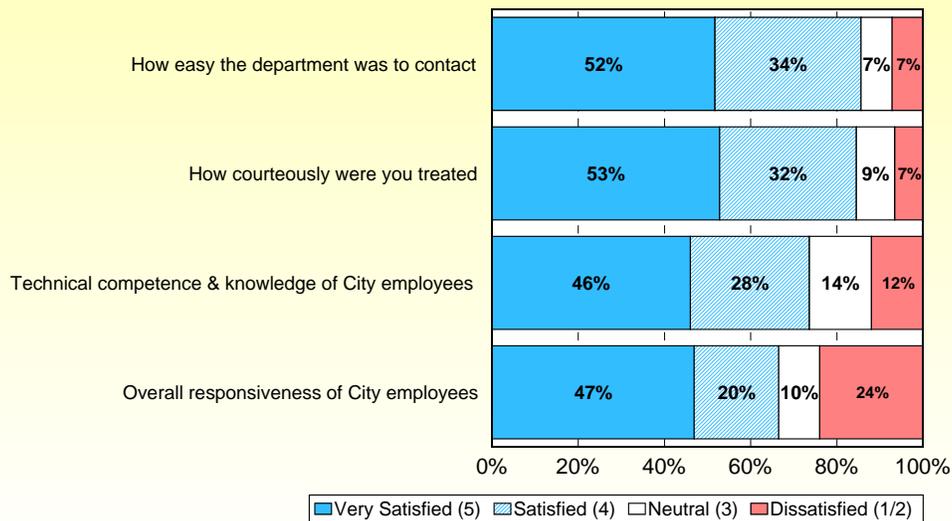
by percentage of respondents



Source: ETC Institute (2010)

### Satisfaction with Various Aspects of Customer Service Received from the City

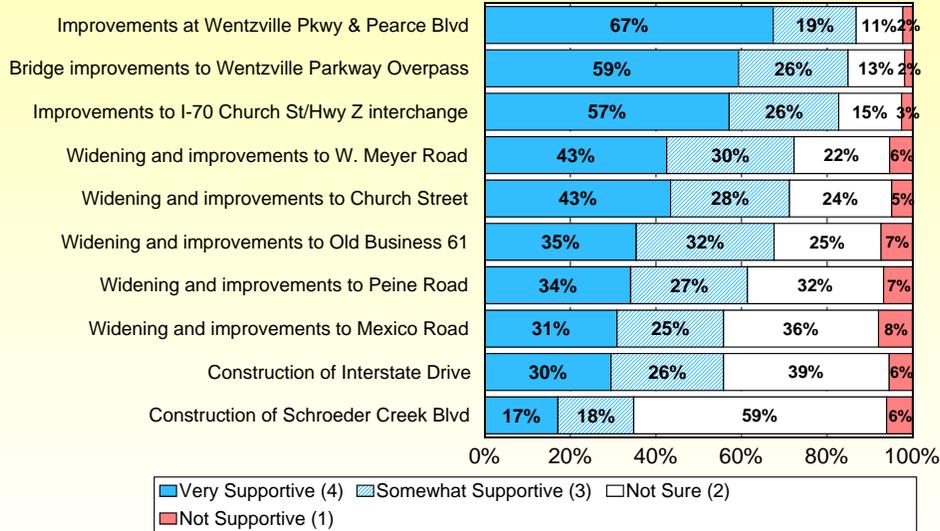
by percentage of respondents that have contacted the City during the past year  
(excluding don't knows)



Source: ETC Institute (2010)

### Level of Support for Various Transportation Projects Funded Through the Current ½ Cent Sales Tax

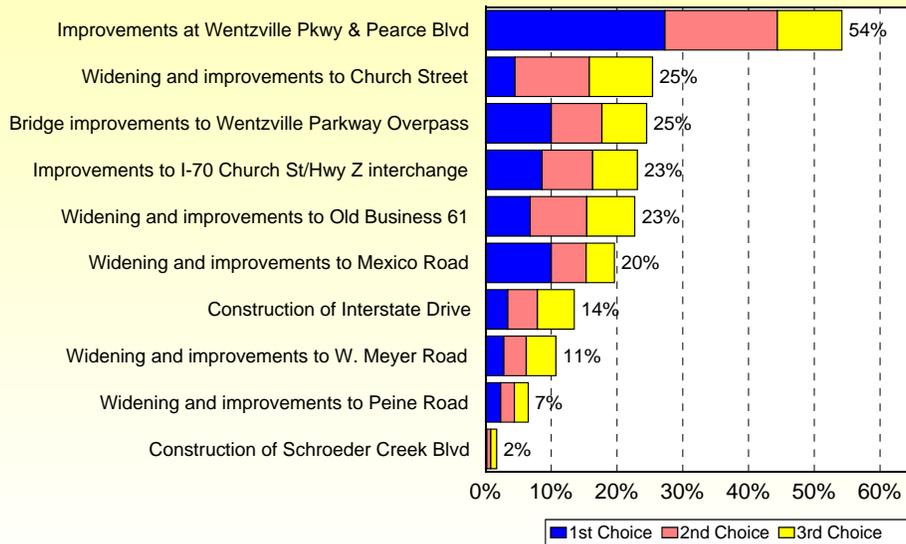
by percentage of respondents



Source: ETC Institute (2010)

### Most Important Transportation Projects to Fund Through the Current ½ Cent Sales Tax

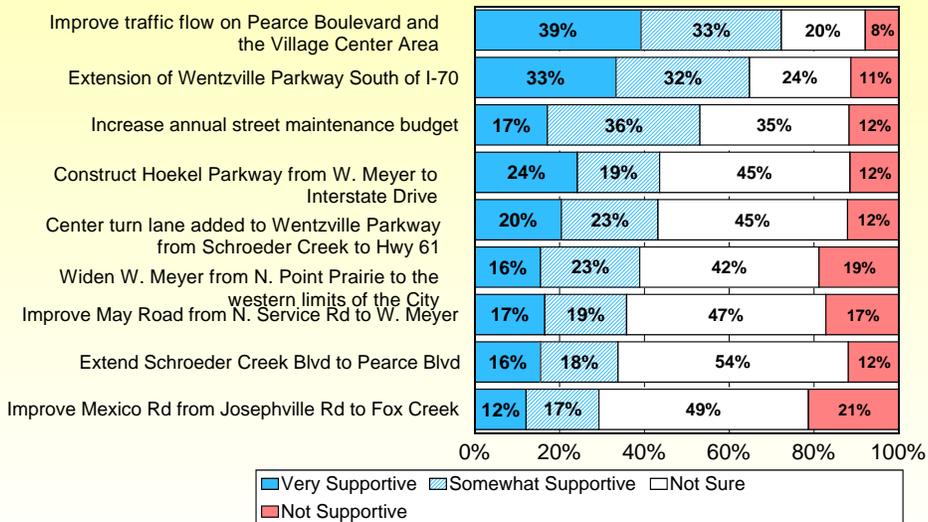
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (2010)

### Level of Support for Various Transportation Projects That Could Be Completed in the Future Through a Continuation of the ½ Cent Sales Tax

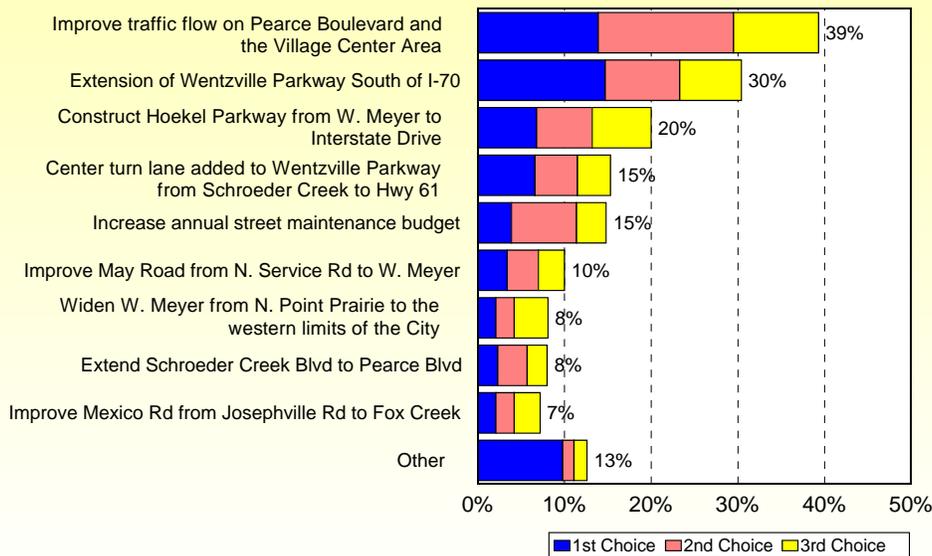
by percentage of respondents



Source: ETC Institute (2010)

### Most Important Potential Transportation Projects to Fund Through the Current ½ Cent Sales Tax

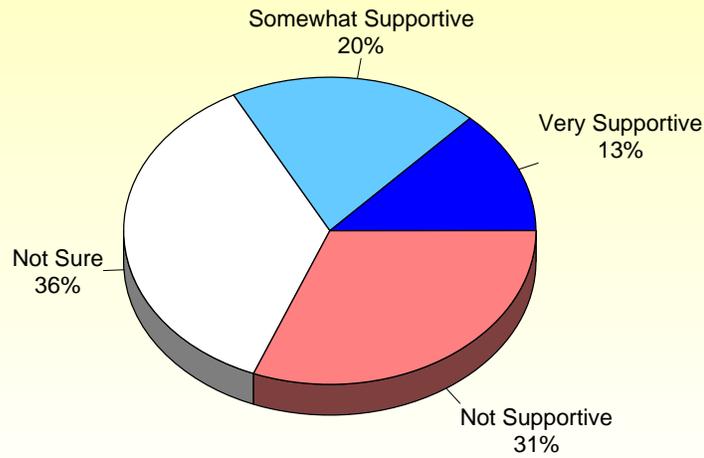
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (2010)

How supportive would you be of the City of Wentzville placing on a future ballot for voter consideration a Sewer Lateral Insurance Program, including establishing an annual fee to operate the program?

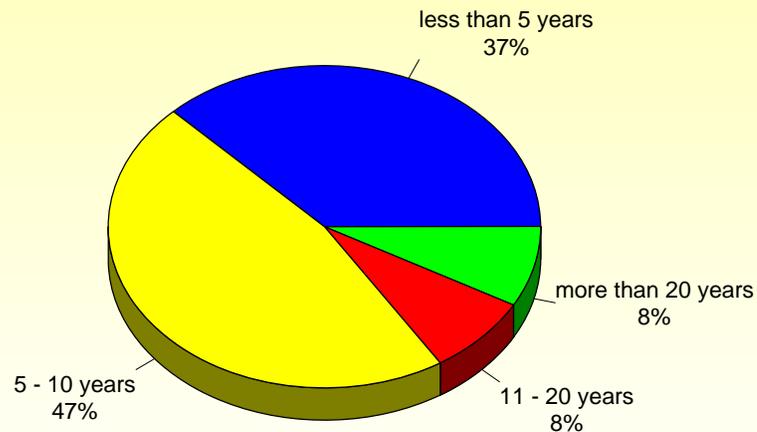
by percentage of respondents



Source: ETC Institute (2010)

Approximately how many years have you lived in the City of Wentzville?

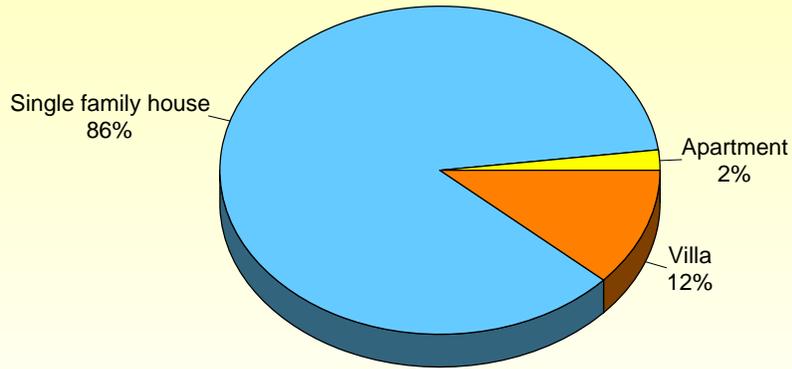
by percentage of respondents



Source: ETC Institute (2010)

### In what kind of home do you live?

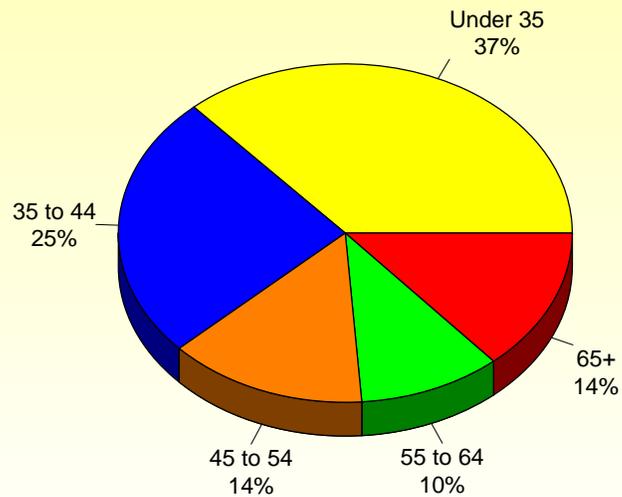
by percentage of respondents



Source: ETC Institute (2010)

### What is your age?

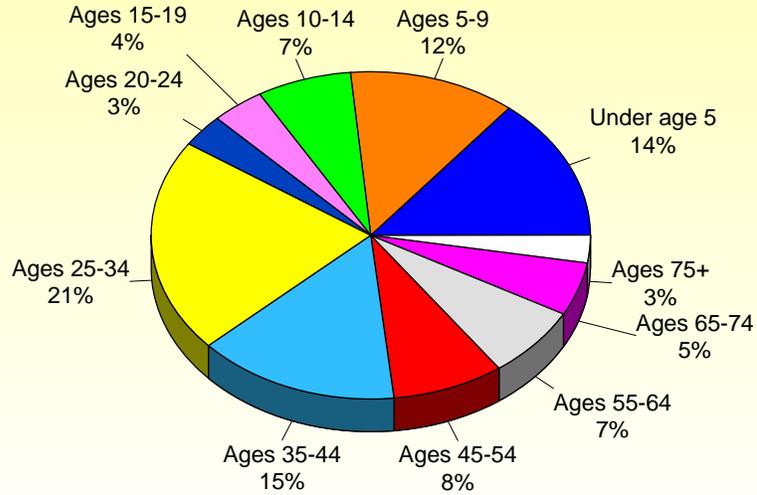
by percentage of respondents



Source: ETC Institute (2010)

### Demographics: Ages of People in Household

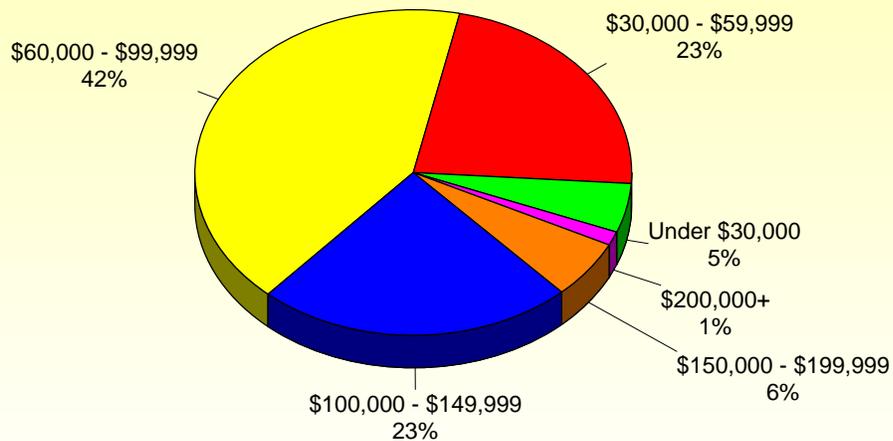
by percentage of household occupants



Source: ETC Institute (2010)

### Total Annual Household Income

by percentage of respondents



Source: ETC Institute (2010)

