STORM RESPONSE RESOURCES

Updated Thursday, August 20

STAY CONNECTED

Text Alerts
Sign up for text alert notifications: CRNewsNow.com

Radio
Information will be broadcast daily from Z102.9 at 7:30 a.m. and WMT 600 AM at 7:10 a.m. and rebroadcast at 8:35 a.m.

Website
Cedar-Rapids.org

Social Media

FACEBOOK
City of Cedar Rapids
Iowa Government

TWITTER
@CityofCRiowa

INSTAGRAM
@cityofcr

RESOURCES

- **Volunteer/Request Volunteer Assistance** | Contact United Way 2-1-1 (319-739-4211 by cell phone)
- **Locate Meals & Shelter** | Contact United Way 2-1-1 (319-739-4211 by cell phone)
- **Disaster Case Management** | Contact HACAP (319-739-0056) HACAP assists all Iowans with overcoming disaster-related hardship (no income cap). Disaster case managers help you create a disaster recovery plan and provide guidance, advice and referrals.
- **Crisis Hotline** | Contact Foundation 2 to speak to a trained counselor (319-362-2174)
- **Iowa Individual Assistance Grant Program:** [https://dhs.iowa.gov/disaster-assistance-programs](https://dhs.iowa.gov/disaster-assistance-programs)
- **Connect with Mental Health/Disability Services of the East Central Region at intake@ecriowa.us**
- For chainsaw and clean-up assistance call Samaritan’s Purse at 319-270-5179.
- **Eastern Iowa Diaper Bank** is open Mondays from 1:00 to 5:00 p.m. and Thursdays from 2:30 to 5:30 p.m. to distribute diapers. The diaper bank is accepting donations at [www.eidDiaperBank.org/donate](http://www.eidDiaperBank.org/donate).

OUT OF STATE CONTRACTORS

Use caution when dealing with out-of-state contractors. In Iowa, residents can report scammers to the Consumer Division of the Iowa Attorney General’s Office at 1-888-777-4590. Residents can also file a complaint through the Iowa Attorney General’s Office website: [iowattorneygeneral.gov](http://iowattorneygeneral.gov).

FOOD RESOURCES

Food is available daily at the Neighborhood Resource Centers.

Operation BBQ Relief continues to serve meals with support from several Corridor area restaurants. Meals are served from Noon to 2:00 p.m. and from 5:00 to 7:00 p.m. Find locations at [www.cedar-rapids.org](http://www.cedar-rapids.org).

The Accel Group is holding a grill out at 3100 Oakland Rd. NE from 12:00 to 2:00 p.m. on Thursday, August 20. There will be burgers, hot dogs, chips, and water while supplies last.

Olivet Neighborhood Mission is open Tuesday through Friday from 8:30 to 11:30 a.m., and Saturdays from 9:00 to 11:30 a.m. They have fresh food, meat, prepared foods, milk, and fresh produce each day. No ID and no proof of income eligibility are required. Just come and get the food you need for your household.

Encore Café Grab-and-Go Meals are available for persons age 60 and over. You must register to have a meal prepared at 319-398-2585. Meals are provided on Tuesday from 11:30 a.m. to 12:30 p.m. at St. Mark’s United Methodist Church at 4700 Johnson Ave. N.W., and Thursday from 11:30 to 12:30 p.m. at the Marion Public Library, 1095 6th Ave., Marion, IA.

REMINDER

Make sure you are keeping your receipts from disaster expenses (and taking photos) for possible future assistance from feds.
BUILDING PERMITS
As residents begin to make home repairs, below are tips on finding a reputable contractor:

- Contractors should be licensed in the State of Iowa.
- If they are licensed in another state, they still need to be licensed in Iowa to do work locally.
- Contractors should carry insurance.
- If possible, get more than one quote for repairs.
- Do not pay upfront for repairs.
- Contact your insurance company for information regarding damage claims.
- Check Iowa Courts Online to see if a contractor has been sued by dissatisfied customers.

To aid residents in finding a reputable contractor, the Building Services Department has created a phone line residents can call if you’d like us to verify a contractor is licensed. This is a verification service, not a referral service. To verify your contractor is licensed, please call the Building Services Department at 319-286-5929, Monday – Friday, 8:00 a.m. to 4:00 p.m.

TREE STABILITY
Do a thorough examination of trees on your property. Look for broken or dead limbs and check for signs that indicate tree may be in distress. Not all tree services have certified arborists on staff who can assess the structural integrity of trees and determine if they will recover. Information on how to find a certified arborist is available on the forestry pages of the City’s website.

SOLID WASTE UPDATE
Recycling collection will start again next week, and yard waste will be collected starting the week of Monday, August 31. Collection will continue from the street and not the alley. Customers may place any recycling items that don’t into the cart in a cardboard box no larger than 2 ft. by 3 ft. by 2 ft. On collection day, crews will take the cardboard box and any recycling items inside.

STREET SIGNS
More than 1,000 stop signs have been replaced or repaired since the storm. The Public Works Department has also re-energized 151 of the City’s 191 traffic signals. All remaining traffic signals should be online by the end of the week. Be vigilant and drive slowly through neighborhoods, especially where there are large piles of debris.

TREE DEBRIS
A first pass of clean-up has been completed on approximately twelve percent of roadways and 9,791 truckloads of debris have been removed. Find a map of progress on the City’s website: www.cedar-rapids.org. The map will be updated daily to give you a general idea of the status of your neighborhood.

It is helpful to move cars parked on the side of the road, or to follow the odd/even parking rule if you must park on the street. Park on the odd-address side of the street on odd calendar days; park on the even-address side of the street on even calendar days.

If you wish to dispose of your debris on your own, drop off sites have been set up at:

- Northwest corner of F Avenue and 1st Street NE, from 7:00 a.m. to 7:00 p.m. No shingles, siding, or garbage.
- Marion Yard Waste Drop Off, 200 block of 44th Street in Marion. Open from 7:00 a.m to 7:00 p.m. daily. The location on 35th Street is no longer accepting yard waste.