NEIGHBORHOOD RESOURCE CENTERS
The Neighborhood Resource Center, previously located at the ROC Center, 1202 10th Street SE, has been moved to Metro High School, 1212 7th Street SE. The site was relocated due to heavy congestion in the ROC Center area that created concerns about resident safety. All of the services previously offered at the ROC site are now available at Metro High School.

The centers operate from 9:00 a.m. to 7:00 p.m. daily and provide food and information. Additional resources, including supplies for clean-up and mental health assistance, may also be available. As the needs of our community change, the services at the sites will adapt.

Updated information will be posted daily at the five Neighborhood Resource Centers. The updates will be translated into French, Spanish, Swahili, and Kirundi. The translated updates will be available at the sites a day after the English version to allow time for translation.

Neighborhood Resource Center locations:
- Ladd Library, 3750 Williams Boulevard SW
- Northwest Recreation Center parking lot, 1340 11th Street NW
- St. Paul’s Methodist Church, 1340 3rd Avenue SE
- Taylor Elementary School, 720 7th Avenue SW
- Metro High School, 1212 7th Street SE

CURFEW UPDATE
The curfew has been shortened and is in effect between midnight and 6:00 a.m. As power is restored in several locations, we want to ensure businesses can remain open to provide food and supplies to residents. Residents can travel to and from their employment during the curfew.

FOOD ASSISTANCE
Drive-thru assistance pods previously located at Kingston Stadium, St. Mark’s Lutheran Church, and Marion Walmart have been closed. Food assistance remains available daily at the Neighborhood Resource Centers.

Additional hot meals are served daily from Noon--2 p.m. and 5--7 p.m. thanks to the generosity of Operation BBQ Relief with the support of several Corridor area restaurants.

EMERGENCY SHELTERS
Veterans Memorial Coliseum (50 2nd Avenue Bridge, Cedar Rapids)
Individuals and families who have been impacted by the storm and power outages are welcome at the shelter where Red Cross volunteers are on hand to assist. Anyone in need of assistance can call 1-800-RED-CROSS and select option “4”, then option “2”, then option “2” again, and provide information on their location so appropriate services can be arranged.

Coordinated through partnerships with Linn County Emergency Management, Red Cross, and City of Cedar Rapids

Waypoint
The shelter service number for Waypoint is not currently working, but their statewide call center is working. Residents seeking housing services can call 1-833-730-0065. This number will connect you with Waypoint’s Shelter Services.
RESOURCES
Emergencies | Contact 9-1-1
- Volunteer/Request Volunteer Assistance | Contact United Way 2-1-1 (319-739-4211 by cell phone)
- Locate Meals & Shelter | Contact United Way 2-1-1 (319-739-4211 by cell phone)
- Disaster Case Management | Contact HACAP (319-739-0056)
- Crisis Hotline | Contact Foundation 2 to speak to a trained counselor (319-362-2174)

TREE DEBRIS UPDATE
Approximately 34 million pounds of debris has been hauled out of neighborhoods. Residents can help give trucks room by avoiding parking on the street. If you need to park on the street, please voluntarily follow our odd/even rule typically used during residential snow emergencies. Park on the odd-address side of the street on odd calendar days, and park on the even-address side of the street on even calendar days.

BUILDING PERMITS
All contractors doing work locally are required to be licensed and registered through the State of Iowa. If they are licensed in another state, they still need to be licensed in Iowa to do work in Iowa. To aid residents in finding a reputable contractor, the Building Services Department has created a phone line residents can call to verify a contractor is licensed. This is a verification service, not a referral service. To verify your contractor is licensed, please call the Building Services Department at 319-286-5929, Monday – Friday, 8:00 a.m. to 4:00 p.m. Iowa contractors are licensed through the state, they are not licensed locally. This is a benefit, as the damage is regional, and contractors licensed through the state are able to serve in any community in Iowa. The City is doing everything possible to expedite these permits so residents and their contractor can begin repairs immediately.

Regarding demolitions: For safety, proper utility disconnections must be verified prior to demolition, which is part of the permit process. For any questions related to the permit process, please contact Building Services at 319-286-5831.

SOLID WASTE
The Solid Waste and Recycling Division will begin collecting recycling containers again starting next Monday. To accommodate excess recycling, customers can place any recycling items that do not fit in their CURBY cart in a large cardboard box. The crews will collect the box and its contents for free along with other recycling on their regular collection day. We expect to resume collection of the green yard waste – or YARDY – carts starting the week of August 31. We are also working our way through the removal of non-tree-related storm debris and materials damaged in the storm. We expect to start collecting these items next week. Using contractor assistance, crews will likely follow the snow prioritization routes and move their way through neighborhoods systematically. Crews will return in multiple waves until neighborhoods have been cleared of debris. As a reminder, we are asking residents to place storm debris at the curb in separate piles from tree debris.

MISCELLANEOUS
- Donations previously accepted at the Keller Williams Legacy Group have been moved to 5001 1st Avenue SE., Suite 106A.
- Computers are available at the Cedar Rapids Downtown Public Library by appointment by calling 319-261-READ.

DISASTER DECLARATIONS
State of Iowa Disaster Proclamation
Gov. Kim Reynolds has issued a disaster proclamation in response to the storm on August 10. The proclamation activates the Iowa Individual Assistance Grant Program for qualifying residents, along with the Disaster Case Management Program.

Presidential Disaster Declaration
On August 17, President Trump declared a major disaster exists in the State of Iowa and ordered Federal assistance to supplement State and local recovery efforts in the areas affected by severe storms on August 10. Federal funding is available to State and eligible local governments and certain private nonprofit organizations on a cost-sharing basis for emergency work and the repair or replacement of facilities damaged by the severe storm in Linn County. Federal funding is also available on a cost-sharing basis for hazard mitigation measures statewide. At this time, the individual assistance portion of the presidential disaster declaration has not been secured. City leaders continue to request this assistance.