

Roseau County Social Services Health Care Access Information

****ALL MEDICAL HEALTH CARE ACCESS VOUCHERS MUST BE RECEIVED BY ROSEAU COUNTY SOCIAL SERVICES (RCSS) WITHIN 60 DAYS OF THE DATE OF SERVICE. If we do not receive your voucher within this time frame, your claim will be denied. (Effective for dates of service 01/01/20 and later)****

The Roseau County Health Care Access Plan will pay for the most cost effective form of transportation to get you to a primary care provider within 30 miles of your home and a specialty care provider within 60 miles of your home. Transport beyond those respective distances will require referral based on medical necessity or health plan referral and approval from the county/tribe. If you have your own vehicle and can drive, you must use it whenever possible.

- If you drive your car or have a friend, someone in your household or a relative that may drive your car for you, you will be paid at a rate of 22 cents a mile.
- If a volunteer driver provides transportation, the volunteer driver will be paid up to the IRS business deduction rate effective on the date the access transportation service was provided.
- Bus, light rail, or other similar commercial carrier standard rider fares will be reimbursed at the rate charged. You **DO NEED** authorization from your worker in order to receive reimbursement for these transportation costs and ancillary service costs.
- If your doctor says that you must have medical care which you cannot get within 30 miles of your residence for primary care or 60 miles from your residence for specialty care, you may be eligible for transportation, meals, lodging, and parking reimbursements to help you get care. Services must not be available from a closer provider capable of providing the level of care needed. This would include there not being another provider within the 30/60 mile limits from your residence capable of providing the level of care needed.
- If someone must go with you to get necessary medical care, they may also be reimbursed meals and lodging costs when also approved for you at the same rate
- You may also be eligible for reimbursement of transportation and related expenses during the months you were found to be eligible before the date you applied.
- If you appeal a decision on your MA or MinnesotaCare case, you are eligible for reimbursement of transportation, related ancillary service expenses and, if necessary, child care costs incurred while you are attending the appeal hearing.

You may also receive reimbursement when your eligibility is made retroactive-up to three (3) months-from your date of application. If your eligibility is retroactive, contact an Eligibility Worker and inform them of your expenses incurred.

Please read this information sheet carefully. The Roseau County Health Care Access Plan will pay for the most cost effective form of transportation to get you to your medical provider.

TO RECEIVE REIMBURSEMENT, YOU MUST:

- Contact an Eligibility Worker before going to your medical appointments beyond the 30/60 miles radius.
- Mileage, meals and lodging, beyond the 30/60 mile radius, must be pre-authorized in order to receive reimbursement. In the event of an emergency, you must contact an Eligibility Worker the next day, if possible, or within five (5) working days.
- Use the most cost effective form of transportation. If you have your own vehicle and can drive, you must use it whenever possible. Personal vehicles need to be used to ensure the least costly appropriate means of transportation are being used.
- Complete a County Voucher listing date(s) of service, mileage, other transportation costs, meals and lodging.
- All medical appointments must be verified, with proof that appointment occurred, and be attached to the county voucher.
- Provide receipts for meals, lodging, and parking (except for parking meters.)
- Return a completed, signed voucher, along with all the necessary proofs/receipts attached, to this agency by the second Tuesday of a month, in order to be reimbursed in that month.

If you need help obtaining transportation to a medical appointment *and* are enrolled in a managed care plan, YOU MUST CALL:

Ucare members call-----Health Ride at 1-800-864-2157

Blue Plus members call-----Blue Ride at 1-866-340-8648

Health Partner members call-----Health Partners RideCare at 1-888-288-1439

If you need help obtaining transportation and you are not in a managed care plan, call this agency and ask to speak to an Eligibility Worker.

If you need to attend an appeal hearing, costs such as transportation, parking, meals, lodging and child care may be reimbursed. You will be required to provide proof of the expenses. Contact an Eligibility Worker if you require more information.

If you are hearing-impaired and need an interpreter in order to obtain medical treatment, contact an Eligibility Worker or call the Regional Service Center for Deaf and Hard of Hearing People in Crookston: (218) 281-6033.

If you have any questions about Health Care Access or would like a complete copy of Roseau County's Health Care Access Plan, contact an Eligibility Worker at (218) 463-2411.

Reimbursement Schedule 2020

Mileage: Mileage reimbursement for vehicle use of 22 cents per mile to enrollees who transport themselves, or for those with a vested interest (such as a friend, neighbor, relative or personal care attendant.) Write the number of miles of your trip on the voucher and specify whether your own vehicle or another person's vehicle was used. Mileage will be reimbursed only for those miles that the enrollee is actually in the vehicle. No-load miles will not be reimbursed.

Mileage reimbursement at the current IRS rate to volunteer drivers registered with the county and licensed foster parents who use their vehicles to transport enrollees.

Actual cost of parking.

Actual cost of taxicab, bus or other commercial carrier when this is the most cost effective means available.

Ambulance transportation from a non-enrolled provider, when the ambulance is medically necessary. Ambulance providers who are enrolled as Minnesota Health Care Programs providers will bill DHS directly for the services.

Meal Reimbursement: Actual cost of meals is paid up to the maximums listed below. Time taken to "eat the meal" is not part of the "travel time" consideration. In order to receive the meal reimbursement you must be required to travel farther than 60 miles in the most direct route from the enrollee's home to the medical appointment.

Breakfast - \$5.50. Breakfast reimbursement may be claimed only if you are away for a medical appointment from your home in a travel status overnight or you must leave your home before 6:00 a.m. to reach your medical appointment.

Noon Meal - \$6.50. Reimbursement for a noon meal may be claimed if you are at a medical appointment over 35 miles from your home, and the medical appointment extends over the normal meal period.

Dinner - \$8.00. Reimbursement for dinner may be claimed only if you are away from your home for a medical appointment overnight, or you are in a travel status until after 7:00 p.m.

Lodging: Lodging must be pre-approved by RCSS. Lodging will be limited to \$50.00 per night unless an alternate amount is pre-approved by RCSS. Itemized receipts must be submitted with the claim form. Enrollee's must be required to travel farther than 120 miles one way in the most direct route from the enrollee's home to the medical appointment for motel reimbursement.

Parking fees, bus, cab and other commercial carrier fares will be paid at their actual cost, with receipts.

IF YOU CHOOSE to receive medical care outside Roseau County or beyond a 30/60 mile radius from your home without a referral from your doctor, you may have to pay your own costs. This includes emergencies when you can receive the same service in Roseau County or within a 30/60 mile radius from your home. You should always use the closest medical provider capable of providing the level of care you need.

IF YOU HAVE AN EMERGENCY contact an Eligibility Worker as soon as possible after the emergency to make arrangements for reimbursement of incurred expenses.

IMPORTANT REMINDER: If you want to be reimbursed, for transportation to your medical appointment beyond the 30/60 mile radius, you must get approval **before** you use medical transportation services **and** you must provide verification that you were at your appointment. Prior authorization is not required for emergencies, retroactive eligibility, or appeal hearings. **MA does not pay for--no-load miles--the client must be in the vehicle both ways to be reimbursed for round trip mileage. You must submit your signed voucher, with receipts attached, by the second Tuesday of a month in order to be reimbursed within that month.**