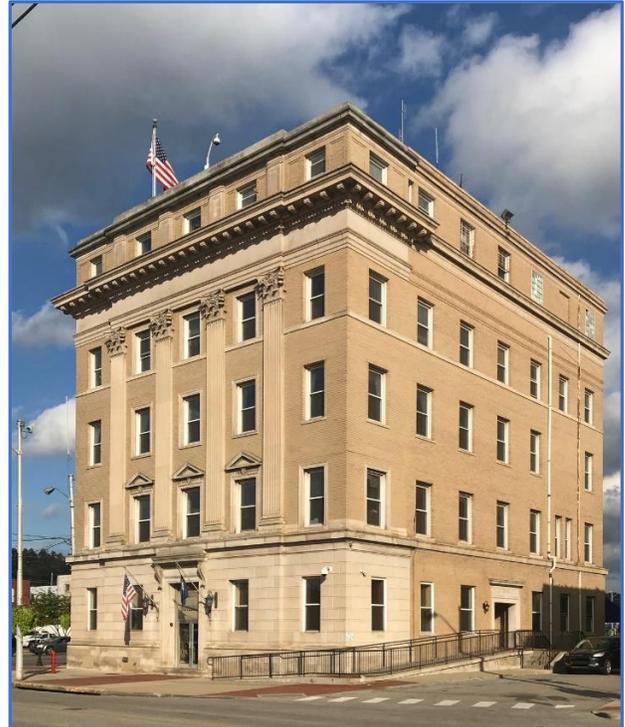


CoA 2019 Accomplishments

The City of Ashland enjoyed made great strides which are detailed in this document. Some of the more noteworthy are highlighted in yellow. As impressive as these collective achievements are, our greatest asset continues to be our people. The city staff strives to meet the **Mayor and Commissioner’s vision of “high standards, pride, integrity and opportunity; the place you want to be!”** by being the most professional, competent, trained, customer-focused, and fiscally-responsible staff of any municipality in the Commonwealth. The development and completion of the comprehensive plan and subsequent metrics will help us define, measure, and share how we are “measuring up” in the future.



Miscellaneous (not covered in other portions of this document)

- Initiated the periodic Comprehensive Plan (CP) Process. Will complete the CP and associated action steps in 2020
- Facilitated the Roger Brooks Downtown Redevelopment effort in coordination with strong public participation and support. The Destination Ashland team is set.
- How Can We Help: 165 issues reported, 165 issues closed

Ashland Fire Department

By the Numbers (Ran more calls than any other year in AFD history)

- | | |
|--|-------|
| • Total Incidents (Numeric top 10 below) | 2,035 |
| ○ Investigative | 585 |
| ○ Provide Basic Life Support | 304 |
| ○ Provide first aid & check for injuries | 117 |
| ○ Remove hazard | 112 |
| ○ Provide Manpower | 98 |
| ○ Emergency medical services, Other | 91 |
| ○ Extinguishment by fire service personnel | 82 |
| ○ Forcible entry | 75 |
| ○ Restore fire alarm system | 65 |
| ○ Smoke/CO Detector Installation | 64 |

Accomplishments

- New first ever Rescue truck ordered and paid in full
- Trading in Battalion Chief's vehicle for new pick-up with utility bed. Currently ordered.
- Station Prop being built at Central station to enhance ability to train
- Promoted 2 Battalion Chiefs, 5 Engineers, and hired 4 new firefighters
- Had 2 retirements
- Purchased hazardous materials decontamination pump to wash off personnel after fires with grant money from Our Lady of Bellefonte Hospital
- Hosted first department recognition dinner in several years
- Replaced all attack hose on apparatuses
- 12 members completed Wildland Firefighting training with Kentucky division of forestry
- Hosted 2 regional rescue training classes
- 1922 firetruck repaired and back up and running
- 1 Battalion Chief and 10 Captains obtained ICS 300 certifications
- 2 Battalion Chiefs and 10 Captains obtained ICS 400 certifications
- 5 Members obtained Fire Instructor 1 Certifications
- Fire Marshal obtained Level 3 Fire Plan Reviewer
- Captain obtained Structural Collapse Instructor
- Replaced 7 sets of gear and 16 helmets
- Received 4 grants totaling \$17,000 for 3 Thermal Cameras, Forcible Entry training door, assorted small tools and a new gear washing machine



Ashland Police Department

By the Numbers

- Responses to Call for Service: 27,131
- Total Citations Issued 4715 citations totaling 6750 charges
- Traffic Citations Issued 2578 citations totaling 4072 charges
- Criminal Citations Issued 1110 citations totaling 1475 charges
- Juvenile Citations Issued 76 citations totaling 87 charges
- Warrants Served 923 totaling 1049 charges
- Total Arrests 1880 people on 2511 charges
- Drug Charges 322 charges
- Vehicle Crashes 727

- Vehicle Crashes with Injury 102
- People Injured in Vehicle Crash. 160 (No Fatality Crashes)

Accomplishments

- Completed the financial approval and purchase for the final nineteen (19) vehicles for implementing home fleet for omnipresence, cost savings and longevity of equipment.
- Completed, submitted and approval of Boyd County being designated as a **High Intensity Drug Trafficking Area**. This will provide Federal funding to create a drug enforcement task force within Boyd County, assign Federal enforcement agencies and give extended boundaries to interrupt the drug traffickers in our area. The APD will be the lead agency, which will include, Kentucky State Police, Boyd County Sheriff, Catlettsburg Police, Drug Enforcement Administration, Alcohol Tobacco and Firearms and the Federal Bureau of Investigations.
- In partnership with Community Development and the Local Community Development Block Grant, the department be receiving a **police substation** that will house police community resource and beat officers but will house Code Enforcement to have a presence in our East Ashland area that is currently being challenged with crime and quality of life issues.
- The unfortunate rise in homicides in 2019 resulted in suspects being identified and being arrested which are now awaiting trial.
- Recognition for community policing activities and events that have gone viral and nationwide on news media outlets. Examples are officers obtaining a basketball goal for a local young man, getting a bicycle donated after his was stolen, conducting the National Night Out event in Central Park, conducting a bicycle rodeo that is recognized regionally in Boyd and Greenup Counties, raising \$2000.00 for No Shave November for Cancer Awareness, officers saving a cat in an engine compartment and many other accolades that were published in the Daily Independent and on Facebook.
- The Ashland Police Department was given the opportunity to be a part of a grant by Pathways from Kentucky Agency for Substance Abuse Policy to integrate officers into a Quick Response Team. This team will work with mental health and substance abuse counselors to get those who may be victim of an overdose to obtain treatment to battle their addiction. The grant included \$7000.00 to pay for Crisis Intervention Trainers to instruct APD offices on being team members. The trainers will be able to instruct and give the necessary training for all officers not only in Ashland but Boyd County the techniques needed to handle all mental health crisis and the issues that the Quick Response Team will face. The grant along with additional funding will allow placing a mental health person within the Ashland Police Department facility to assist with officers that may be struggling with mental health issues or crisis incidents where they need counselling beyond our Employee Assistance Program. Will be avail. to all Boyd County responders.
- The Police Department led a **full-scale school safety drill at Paul Blazer High School** that involved many other disciplines such as AFD, Boyd EMS, Boyd

County Volunteer Fire Departments and partnering police agencies including Kentucky State Police, Boyd County Sheriff and Catlettsburg Police.

- **Chief Kelley was the Kentucky Association of Chiefs of Police** – 2019 Chief of the Year voted by peers and was commissioned By Governor Matt Bevin to be an Executive Board Member of the Kentucky Center for School Safety.
- Overcoming the Federal Court Ruling that using chalk to mark tires for overtime parking was unconstitutional. Department Safety Officer was able to investigate technology that overcame this obstacle that allowed enforcement to continue.
- Police Department was given the responsibility of Alcohol Administration and Enforcement.



CED

By the numbers (as compiled from CoA's MyGov CE Management software)

- Issued 374 permits which generated \$55,602.98 in new City revenue
- CED Inspectors processed 2,415 new Property Maintenance violations.
- 1087 Citations were issued, totaling \$505,131.76
- The City was able to collect citation payments totaling \$9,990.00
- CED placed 556 property maintenance liens totaling \$368,740
- With assistance from CoA's legal staff, CED was able to collect \$37,124 in lien payments.

Condemnations/Demolitions Stats

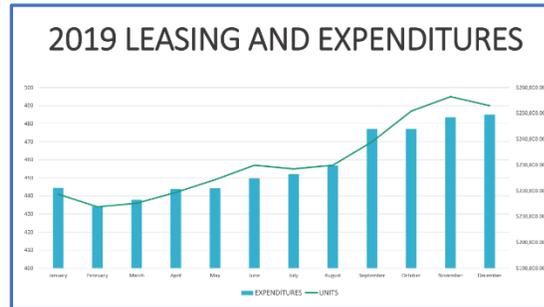
- **78 properties on the current condemned list**
- **15 properties demolished**
- 19 properties in the demolition process (including park concession stand)

Ashland Assisted Housing

By the numbers

- **Named a "High Performer" agency by the Department of Housing and Urban Development for the fourth year in a row. This is the highest rating given by HUD.**
- **717 Applications Processed**
- **327 Vouchers Issued (New and Moving)**
- 185 New Program Admissions

- 956 Inspections Completed
- \$2,760,506 expended for Housing and Utility Assistance in Boyd County



Customer Service Improvements

- 21 % Increase in Applications Processed
- 75% Increase in Voucher Issuance
- 83% Increase in Clients Housed
- 55% Reduction in Time to House Clients

Improvements to Housing Quality Standards (inspections) HQS Compliance

- 8% Reduction in inspections processed
- **Improved owner compliance with HQS.** In the past, landlords would take an extremely long time to make repairs (and there was little accountability to have the repairs done on time.) Currently, all repairs must be made within 30 days. If a major repair, the landlord may request an extension giving them additional time and their payments are not abated.
- Improved experience for tenants. Assisted Housing has simplified the paperwork process and our front desk is trained to answer most frequently asked questions. Roger is able to answer many calls immediately without forwarding the call to another person.
- Cost savings to the agency. Inspectors are only going out for one initial inspection and possibly one reinspection. In the past, the agency was making multiple trips. Landlords have been responsive to having units acceptable on first visit.
- 26% Reduction in re-inspections



Location of future APD/CED Substation



House Demolitions on Central Avenue and Montgomery

Keys to Success

- Community Outreach and Partnerships
- Landlord Recruitment and Education
- Streamlining Admission and LeaseUp Process
- Conformity of Methods & Procedures
- Building Avenues of Communication for Landlords & Tenants

Engineering

Water, Wastewater, Stormwater Projects

- **US 23 Waterline Replacement Project**
Complete: Design and KDOW Permitting
- **3rd Circle Waterline Replacement Project**
Complete: Design and KDOW Permitting
- **Terrace Boulevard Waterline Replacement Project**
Complete: Design and KDOW Permitting
- **Nekirk Road Waterline Extension Project**
Complete: Design and KDOW Permitting
- **Hicks Road Waterline Extension Project**
In-Progress: Design and KDOW Permitting
- **34th St. Catlettsburg, CSX Waterline Replacement**
In-Progress: Design, CSX Permitting, Project Management
- **Pollard Mills Waterline Replacement**
In-Progress: Assist Planning and Development Department with Planning, Bidding, Easements
- **Thornwell Road Sewerline Replacement**
Complete: Design and Layout
- **Spring Park Sewerline replacement**
In-Progress: Planning, Design and Bidding
- **Cured-In-Place-Pipelining (CIPP)**
In-Progress: Assist with Planning, Design, Bidding
- **EastPark Water Service Improvements**
In-Progress: Assist with Planning for Water Service to Serve Braidy Industries
- **Water Treatment Plant Filter Underdrains**
In-Progress: Assist with Underdrain Selection, KDOW Permitting
- **Water Treatment Plant SCADA System**
In-Progress: Assist with SCADA System Technical Design, KDOW Permitting
- **29th Street Localized Flooding**
In-Progress: Assist with Insurance Claims Investigations
- **Wastewater Treatment Plant Upgrade**
In-Progress: Assist with Preliminary Engineering and Rights-of-Entry
- **Water And Sewer Utility Rate Study**
In-Progress: Assist with Study of Utility Rates Structures

- **Water Main Replacement Program**
In-Progress: Phase 1 Plan Reviews and KDOW Permitting, Phase 2 Plan Reviews
- **Water Treatment Plant Agreed Order**
In-Progress: Assist with Comprehensive Performance Evaluation Response for KDOW

Buildings and Streetscape Projects

- **Mill Street Facility**
In-Progress: Construction Assistance, Warranty Checklist, Coordinating With Contractor
- **12th Street & Winchester**
In-Progress: Provided Construction Inspection
- **15th Street Streetscape @ Hotel**
Complete: Construction Inspection
- **CoA Entrance Sign @ 12 St. bridge**
In-Progress: Inspection, Construction Administration
- **16th Street Broadway Park**
In-Progress: Design Reviews, Bidding, Contract Award

Infrastructure Improvement Contracts Administrated

- **Annual Road Resurfacing Program**
In-Progress: Administered Annual Paving Program for 140 Miles of City Streets – Approximately 10 Miles Resurfaced in 2019
- **Annual Concrete Replacement Program**
In-Progress: Administered Annual Concrete Replacement Program for City Sidewalks – Approximately 45 Locations Repaired in 2019
- **75/25 Sidewalk Replacement Cost Share Program**
In-Progress: Administered Annual Cost Share Sidewalk Replacement Program for City Sidewalks – 8 Individual Property Owners Participated in the Program in 2019
- **Annual Utility Patch/Repair Program**
In-Progress: Administered Annual Utility Patch/Repair Program for City Utility Projects – Approximately 175 Locations Repaired in 2019
Permits, Building Permits, Zoning
- **Engineering Provides Annual Reviews for:**
 - Commercial Building permits, Residential Building permits, Zoning reviews, Minor Subdivisions.
 - Issues Work Within Right-of-Way (ROW) permits
 - Issues Erosion Control Permits*Phase II Stormwater MS4 General Permit and Annual Compliance Report 2019*
- **The City of Ashland, County of Boyd and City of Catlettsburg comprise the local MS4 group with the CoA Department of Engineering administering an annual submittal to KDOW.**

- MS4 group contracted with HDR INC Engineering for report submittal
- MS4 group compiled and gathered yearly stormwater data – sent to HDR
- HDR prepared and submitted the, Illicit Discharge and Elimination (IDDE) plan
- Kentucky Pollutant Discharge Elimination System (KPDES) Permit and the Stormwater Quality Management Plan (SWQMP)

Parks and Recreation Related

- **Tennis/Pickleball Court Lighting**
Complete: Provided Project Management and Construction Inspection and Assisted in Compiling Bid Specs for Lighting Project
- **Phase I Playground**
Complete: Project Management, Construction Inspection and Assisted in Planning and Compiling Bid Specs for playground project
- **Phase II Playground**
In-Progress: Assisted in Planning & Compiling Bid Specs for playground project
- **Splash Pad**
Complete: Designed and coordinated with Parks to install new surface
- **Riverfront Statues**
In-progress: Established Location for Statues, Coordinated with Various Contractors and City Employees on Constructed Features, Provided Oversight for Infrastructure Installations, Trained for Light Controls and Monitoring Systems.

Mapping Engineering (GIS)

- Provides Various Maps to Support Staff and Community
- Map of City owned parcels for Building Code
- Map of waterlines and water infrastructure relevant to the Braidy project at East Park
- Map of GPS'd grease traps for Sewer Collection
- Map of uncovered manholes
- Updated the city utilities map with new points
- Police beat map
- Updated Zoning map
- Fire Hydrant map for CoA Fire Dept
- Fire Hydrant map for City of Catlettsburg Fire Dept.
- Sewerline replacement map
- Map showing Ashland voting precincts for Boyd County Clerk
- Alcohol Precincts for Chief Kelley
- Winchester Ave. Angled Parking exhibit
- Maintain and troubleshoot IPADS for Water Dist. and Sewer Collection
- Maintain Pictometry Aerial photography
Various Other Duties
- Engineering Routinely Provides Support to Community and Staff
- Assisted in compiling bid specifications for the **Ashland Police Sub-Station**
- Research to help citizens and staff determine where waterlines, sewer lines and Right-of-Way
- **Help Streets Dept. determine if problem trees are on city ROW**
- Assist Streets Dept. with stormwater issues

- Assist building contractors in their permitting process
- Investigate road slips and sinkholes
- Prepare project estimates
- Monitor for water leaks
- Monitor building construction sites for stormwater runoff violations
- Review plans for and inspecting grease traps for new construction
- Helped Coordinate with Street Dept. to secure FEMA reimbursement for road slips
- Compiled data and research, filed application/grant for Discretionary Funding

Finance Department

- Awarded with the Comprehensive Annual Financial Report (CAFR) Certificate of Achievement for Excellence in Financial Reporting for the 12th consecutive year.
- Awarded the Distinguished Budget Award from the Government Finance Officers' Association for the 5th consecutive year.
- Awarded with Excellence in Financial Reporting for our production of the Popular Annual Financial Report (PAFR) for the 6th consecutive year.
- Finance was awarded Transportation grants for the Ashland Bus System, we replaced 10 bus shelters system wide, replaced guttering at transportation center, purchased 6 bike racks and 6 benches. We have handicapped accessible sidewalk funding for 16th Street and by Ashland Senior Center.
- Finance updated the Procurement code for new legislative changes and incorporated more language in code relating to purchasing with Federal Funds.
- Finance has done standard accounting, accounts payable and payroll transactions.
- Ashland Bus System now has Saturday hours the first Saturday of the month.
- Ashland Bus System initiated special holiday hours on every Saturday in December.
- Purchased 2 new buses for Ashland Bus System. (# of passenger busses?)
- Finance initiated a 24 hour pay by phone system for customers.
- A "clean" audit in 2019.
- Finance changed the Bus Garage and Central Garage to LED lighting options using in house labor.



Human Resources, Risk Management, Parks and Recreation

Benefits Administration/Alcohol Beverage Administrator Duties/Assistant City Clerk/HR

- Completed open enrollment Health/Dental Insurance with all current employees.
- Held Health Fair for all employees including Healthy Heart and Blood Panel screenings. Total attendance was 74 with 38 Blood panel screenings completed. We had several vendors set-up and 52 donated gifts given away to employees .

- Organized and scheduled 66 flu shots for employees & dependents over 18.
- Completed 1095 reporting as required by the IRS completing
- Completed 25 new employee orientation for benefits
- Annual renewals for all current alcohol license with ABC Administrator.
- Managed payments on monthly gross receipts for alcohol license.
- Issued temporary alcohol license, per State and Local guidelines.
- Recorded and tabulated 23 Bid Openings as Assistant City Clerk.
- Research, recommend and prepare new job descriptions as needed.
- Implementation of the new HRIS software program Kronos.
- Applications Received: 462 Written Test Given: 71
- Interviews: 85 Employees Promoted: 22
- Employee Retirements: 10 Employee Resignations: 11
- Employee Terminations: 02
- **New Employees Hired: Full Time: 25; Seasonal: 58; Intern: 01**

Risk Management: Property and Liability Claims

- Claims / Incidents Investigated and Managed: 144 Total YTD
- 129 New Claims Opened in 2019 117 Closed **90.7% Closure**
 - 85 opened vs 95 previous year **91% Closure Rate vs. 86% previous yr.**
 - 75 new claims submitted to KLCIS 63 closed
 - 10 claims with other insurers 10 closed
- 44 Internal claims investigated 44 closed
- 15 Claims from previous years managed 13 Closed
- Open Claims Remaining
 - 17 Claims remain open with KLCIS vs. 15 in 2018
 - 12 from 2018, 4 from 2017, 1 from 2016, including 5 active law suits

Risk Management: Workers Comp Claims & OSHA Recordables

- Claims / Near Misses Investigated and Managed 47 Total YTD
- 44 New Claims & Investigations Opened in 2019 **40 Closed 90.9% Closure**
- 44 submitted to KEMI.
 - 31 new claims opened & accepted 27 closed
 - 3 new claims denied 03 closed
 - 10 report only non-claims/near misses invest. 10 closed
- 3 Claims from the previous years managed 3 Closed
- 0 Workers' Comp Lawsuits
- OSHA 300 Log Recordable Accidents 11 Total YTD
 - 11 recordable injuries YTD vs. 12 recordable injuries in 2018
 - 2 recordable injuries with lost/restricted work days vs. 3 in 2018

Risk Management: Employee Substance Testing

- Submitted and received the **KY Re-Certification as an Approved Drug Free Work Place**
- Completed the annual FTA - MIS Test Results Data Electronic Submission
- Completed quarterly random collections & testing satisfying regulatory percentages
- Coordinated follow-up actions for 2 positives based on random and/or reasonable suspicion

Risk Management: Targeted Inspections

- 2 Site Loss Control by KLCIS (Parks & Streets)
- 3 Site Safety Inspections by KEMI (Water Dist., Wastewater Collections, Streets)
- 7 Facilities Inspections by KEMI (Transportation Center, Bus Garage, Streets, Flood Wall, Central Garage, Solid Waste, Wastewater Treat Plant)

- Coordinated 15 Supervisor Facility Inspections (Transportation Center & Garage, Central Garage & Solid Waste, Water Distribution & Wastewater Collections, Water Treatment & Wastewater Treat Plants, Central Park & Cemetery, City Building & APD, AFD Facilities 1, 2 & 3)

Risk Management: Targeted Training

- 2 Classes OSHA 10 Hr General Industry Course: 36 Supervisory & Lead Employees
- 2 Classes – Work Zone Traffic Tech Qual Course: 56 Field Crew Employees & Eng.
- 4 Classes – KY 811 Safe Dig, Penalties & Locates: 57 Field Crew Employees
- 9 Classes – Defensive Driving 8 Module Set: All City Drivers in 9 Divisions
- 6 Classes – FEMA – NIMS for Risk Manager: IS 100, 200, 700, 800 & ICS 300, 4002
- 1 Classes – WWTP Table Top Emer Actions: WWTP, APD, AFD, RM & LEPC

Risk Management: Misc/Noteworthy

- Applied/received the 2019 KLCIS Liability Grant based on radio read water meter expenses
- Assisted with timely insurance acquisition for the river port sculptures prior to installation
- Assisted with recommendations for acceptance insurance sections for AK Steel Access Agreement
- Attend the 2019 Annual KLCIS Risk & Safety Conference in Bowling Green, KY
- Completed Bi-Annual Property, Casualty, Life, Health & Accident Lic. Continuing Ed Requirements
- Completed 5 Yr. submission and re-cert requirements for Safety & Health Manager Certification

2019 OVERALL INSURANCE & INJURY STATS

PREMIUM CREDITS & OVERALL ANNUAL RENEWAL COST

WC CREDIT	WC EMOD	P&L CREDIT	P&L SCORE	RENEWAL
40%	.70	12%	85%	\$579,971

CITY OF ASHLAND vs. US LOCAL GOVT INJURY RATES

OSHA Summary Calculation Comparison Categories	City of Ashland Rates	2017 Local Govt BLS Rates	CITY OF ASHLAND RATES
Total Recordable Incidents	3.5	6.5	46% LESS
Lost Time (Off Work) Case Rate	0.3	2.4	87% LESS
Restricted & Transferred Duty Case Rate	0.9	1.0	10% LESS
Days Away & Restricted Case Rate (DART)	1.2	3.5	65% LESS

Parks and Recreation

Central Park

- New playground equipment installed.
- Picnic tables and bridge at tot lot painted
- New drainage system at tot lot Installed
- AEP installed new lights around tot lot
- New tennis court lights and a timer installed
- Tennis courts windscreen replaced
- New entrance gate at tennis courts installed for easier pickleball access
- New splash pad at Library Commons installed
- Installed pebble rock at library commons
- CP-1 new scoreboard installed
- New brick dust at ballfields laid
- New pond fountains at Central Park installed
- Pressure washed sidewalks around pond and perimeter of Central Park
- Portion of pond wall replaced
- Refurbish all picnic tables and benches
- Roundhouse decks repair and stained
- Installed new camera system at Roundhouse
- Sensory Garden area prepped and concrete poured
- Preparation at garden for KDMC to plant new flowers
- Installed new sprinkler system at garden area

Other Parks Areas

- Oliverio Park restrooms removed
- Maintenance on fields at Oliverio Park for Regional Tournament
- Soccer goals at AK Steel Sports Park replaced
- New security cameras at Dawson Pool installed
- Installed new chlorine pump at Dawson Pool
- Repairs to all gazebos throughout city
- Repair Affair preparation and support
- Dredged Riverfront & 47th boat ramps and Cleaned sludge off concrete surfaces 3 times.
- Planted 8 trees at riverfront walking trail
- Clean Riverfront multiple times during floods

By the numbers

- Dawson Pool Rentals: 87
- Dawson Pool Memberships: 286
- Weddings at Central Park: 30
- Weddings at Riverfront: 3
- Activity Room Rentals: 50
- Concerts in Central Park: 20
- Log Cabin Rentals: 27
- Scheduled Events at the Bandstand: 38
- Scheduled Events at the Pond: 2
- Scheduled Events at the Riverfront: 4
- Softball Games/Practices: 500
- Baseball Games/Practices: 1500
- Soccer Games/Practices: 650

Special Events & Activities (17 were specifically approved by the BoC):

- Summer Motion
- Poage Landing Days
- Winter Wonderland of Lights, Annual Christmas Parade
- New Year's Eve Celebration
- Trick or Treat at Central Park
- Easter Egg Hunt at Central Park
- Martin Luther King Jr. March
- March of Dimes, March for Babies
- Rose Hill Baptist Church, Easter Sunrise Service
- Arbor Day
- Holy Family School, 5K Run
- Mu Alpha Theta 5K Run in Central Park
- Ashland in Motion, First Friday's Downtown
- Boyd County Public Library 5K Run
- Boyd County Addiction Resource Center, 7th Annual Recovery Fest
- AIM, Gravy Bowl
- FCI, Law Enforcement Softball Tournament
- Ashland Pickleball Club, Pickleball Tournament
- Autism Awareness Annual Balloon Launch
- Boyd County Republican Women's Club, National Day of Prayer
- Cabinet for Health and Family Services, Charity Softball Tournament
- KDMC/Pregnancy & Infant Loss Support Group Butterfly Release
- Christ Temple Church Event Meeting
- Boyd County Courts Softball Tournament
- A Ry of Hope and Mississippi Baptist Nursing Fellowship Diaper Bag Event

- Ashland in Motion 5th Annual Firkin Fest
- BCPL, Pickleball Lessons
- Kona Ice/Ashland American Little League Opening Day
- Rose Hill Baptist Church Block Party
- Ashland Foundation for Children with Disabilities, Light it up Blue
- Kings Way Church Ministry Outreach
- Ashland Foundation for Children with Disabilities, Easter Egg Hunt
- Hope's Place Family Fun Color 3K for Child Abuse Prevention
- Highlands Museum, Kids Fest
- KDMC Glow Run 5K
- Pathways Light Up the Night Walk
- Ashland Area Women's Softball League Reunion
- Anytime Fitness, May Free Community Workout
- First Baptist Church, Unity Picnic
- International Folklanders Dance Performance
- Shelter of Hope, Pickleball Tournament
- Boyd County Public Library, Check Out Your Community Kick-Off Party
- Boyd County Public Library Summer Reading Kick-Off
- Safe Harbor Happy Feet 5K Race
- Paramount Arts Center, PAC Live
- Boyd County Democratic Picnic
- Grace Culture, Music in the Park
- NECCO Luggage of Love
- Ashland Area YMCA Soccer Camp
- Paramount Art Center, PAC Live at Riverfront
- Ashland Community Kitchen, 15th Annual Chili Fest
- City Hill Ministry, SHOUT Event
- MOV Pride Softball Tryouts
- Tri-state Saber Tournament
- United Way 5K Run
- Blessing of the Animals
- Alzheimer's Association Annual Walk to End Alzheimer's
- OLBH, Spike, Toss, Kick Event
- Boyd County Public Library Outdoor Movies
- Kentucky Huskies Amateur Football Tryouts
- Tri-state Veterans Stand Down
- Fall into Fusion Outdoor Fitness
- Paul Blazer High School Band Concert
- Halloween Inclusion Palooza
- Marathon Petroleum Company, Employee Softball Challenge
- TuTu Trot 5K Run/Walk
- Praise in the Park
- Economy Linen and Towel Service Annual Picnic
- Unity Baptist Church, use of city tent
- Two Hearts Pregnancy Care Centers National Life Chain
- The Neighborhood Steak Fry
- Salvation Army Bells of Hope 5K Run
- Hilltop Church – 2 sets of bleachers
- Ashland Tennis Center, Wing War – 10 picnic tables



Legal Department

- Provided solid and accurate legal advice and counseling to the elected officials, CM and all staff members on an ongoing basis.
- Collected over \$65,000 in back taxes to date and negotiating an installment plan payment for collection of an additional amount in excess of \$50,000.
- Successful argument of a case in the Kentucky Court of Appeals protecting the forfeiture of in excess of \$120,000 in contraband drug money to the APD.
- Successful modification and use of the procurement ordinance provisions to ban underperforming contractors from bidding on City of Ashland contracts for a period of five years.
- Preparation of a Donation Agreement between the City of Ashland and the anonymous donor of the Riverfront Statutes with provisions sufficient to satisfy the donor's tax counsel of the qualification of his gift for favorable tax treatment.
- Assisted the APD in negotiation of appropriate penalties for disciplinary action for two separate officers.
- Obtaining summary judgment dismissing a Section 1983 malicious prosecution case against two APD officers.
- Use of Municipal Orders in appropriate instances which results in substantial savings in advertising fees.
- Modification of loan documents and procedures in minority loan and community development loan matters to eliminate deficient forms and to ensure that collection can be pursued against the appropriate parties and assets in case of default.

Public Services

Streets

- Streetscape in 1200 block of Winchester Ave.
- Removed old trees and planted new in the flower boxes on Winchester Ave
- Improvements to the walking trail and several other improvements to the riverfront
- Work Zone Traffic Control Technician training/certifications
- Removed old bus shelters and put together the new ones
- Applied for FEMA grant funding
- Slip Repairs on Skyline, Vanbibber, Hogsten, & Ashland Ave.
- Applied for the Litter Abatement Grant
- Biweekly safety meetings
- 2,426 potholes patched
- 52 Storm inlet repairs
- 1,083 gallons of traffic paint used
- 1,352 man hours from the Streets Dept putting up Christmas decorations
- 5,444 miles of street sweeping
- 981 tons of sweeping debris and other trash to the landfill from Streets
- Made 802 signs in the sign shop
- 152 Traffic signal repairs

Sanitation

- Purchase of new Packer truck
- Purchase and replacement of 300+ garbage cans
- Purchase and replacement of 500+ garbage can lids
- Applied for and received HHW Grant for Spring and Fall Cleanup Project



Garage

- Improvement of shop work schedule and planning of equipment repair to reduce downtime for COA and ABS units.
- Reduction of obsolete parts inventory
- Continuing improvements to CFA maintenance & inventory program
- More frequent inventory counts for accuracy.
- More frequent shop Toolbox and Safety talks.
- Cost savings through purchase of bulk materials such as oil, antifreeze, DEF and hydraulic fluids.
- Continuing housekeeping and garage appearance improvements.
- Implementation of GPS Tracking for COA units.
- Purchase of new updated shop tools and diagnostic equipment.
- Purchase of new maintenance service truck.
- Updated certifications for mechanics.
- Implementing continuing education and training programs for mechanics.
- 1,550 shop orders closed.

Animal Control

- Obtained required certification and documentation for animal control officer.
- Established better communications with Boyd Co. Animal control
- 2019 Report – 50 bite cases 600+ animal calls

Recycling

- Collected 305.2797 tons of recyclable material
- 13,409 drop offs made by Ashland Residents
- 486 drop offs made by Non-Resident permit holders
- 1,071 Recycle bins were filled
- 38 Non-Resident Permits purchased
- Refurbishing 20 Recycle bins. 6 of 20 completed

Rumpke 2019 Tonnage Report

- Sorted Residential Paper: 4.3856
- Mixed Paper: 120.7008 Tons
- Corrugated Cardboard: 74.793
- Steel Food Cans: 6.1056 Tons
- Aluminum Cans: 3.0528 Tons
- HDPE #2 Natural/Color: 5.3424 T
- PETE #1: 6.1056 Tons
- #3-#7 Plastic: 22.896 Tons
- Residuals: 51.8976 Tons

Floodwall

- **USACE Continuing Excellence of Operation and Maintenance** for the Ashland Local Project Award.
- Completion of trash rack installation at 26th station.
- Replaced motors and relays at 26th station.
- Install four pump controller and transducer at 26th station.
- Pump 3 repaired at 34th station.
- Install new sump at 15th station.
- Fabricate and install 13 ladder boxes along wall.
- Install new safety hand railing posts and foot pads at 26th station well.
- All metallic items along wall have been scraped and painted.
- All hand railing along wall has been repaired.
- All pump station exteriors have been painted.
- All safety chain along wall has been repaired and replaced.
- Concrete wall deterioration at all stations has been repaired.
- 15th street block gatehouse exterior was painted.
- Replaced sill plate bolts at various openings along wall.
- Siphon lids at long branch have been replaced.
- Rutting at long branch levee has been repaired and reseeded.
- Depressions at various locations along wall have been back filled and reseeded.
- Exercised gate closures with in wall.
- Installed drainage pipe along land side of wall at 23rd street.
- Maintained all grass along wall.
- Install 2 pump controller and transducer at long branch station.



Department of Utilities

Water Treatment Plant

- **Filters & Filter Failures:** In spite of adversity the operators were able to **produce extremely high quality water**
- Xylem studies as well as the B & L Report: Plant staff were an integral part of **investigating filter issues** and working to develop remedial measures.
- Agreed Order signed: This had been a concern for a while and now feels we can finally move forward.
- Even with the loss of experience the water plant had this year we welcomed Michael Ford and Nick Brown early in the year as Operators in Training, Mr. Brown is on schedule to test for a IIIA or IVA in spring 2020. Mr. Ford was able to not only get approved, but pass his class IVA licensure this fall. The WTP is also welcoming another incoming operator in the near future.
- **Standard Operating Procedures were developed and implemented**, as well as training for the new and existing operators (to make uniform the testing/operating procedures)
- Water Plant' Safety Zone' implemented: This centralized necessary safety information and equipment.
- Plant cleanliness has improved, painting is a continuous process that has been spearheaded by one of our seasonal laborers(Ryan Martinez).
- **SCADA upgrade engineering finalized** and ready to begin early 2020: The upgrade will allow the operators to replicate results and increase/maintain water quality.
- **New filter underdrains approved:** This should ensure the ability to produce a quality product for many years to come.
- Basin blocks installed: Helping achieve higher water quality.
- Skylight installation: This not only helped brighten our filters, but stopped the roof leaking into the filters which was a concern.
- New roof: This has been needed for years and help to keep our plant in a better condition to perform well.
- **Backwash pump VFD installed:** With the B & L report the operators were able to voice a concern that had been held for many years. With this install filter pressure surges have virtually been eliminated.
- Intake cleaned and contract approved: This helps now and in the future. It will ensure that the plant's river pumps are able to supply the water needed to produce quality drinking water. Also, with future cleanings approved it should reduce elevated turbidities and TOC.
- **Two excellent plant inspections by the Division of Water** and what is anticipated as a very good Sanitary Survey.
- **City of Ashland's Disinfection by Products are the lowest in many years:** LRAA's(Local Running Annual Average) for TTHMs are .027mg/L and .035mg/L for HAA5
- Consecutive systems in compliance with DBPs for the first time in years.

- During the 4th quarter of 2019 the plant produced the lowest recorded effluent turbidity reading in it's history (.016 ntu). For comparison distilled water from Wal-Mart was measured and produced .038 ntu!
- The operators have been able to accomplish a tremendous amount this past year and provide the city as well as the surrounding communities with a very high quality product.



Water Distribution / Meter Service (As of November 2019)

- Water Main Break's 154
- Service Leak's 73
- New Service's Installed 19
- Fire Hydrant's Installed 2
- Fire Hydrant's Replaced 11
- Fire Hydrant's Repaired 40
- Valve's replaced 6
- New Valve's Installed 4
- Leak total repaired by bands (104)
- Leak total repaired by cutting them out (48)
- Leaks total repaired with a bell joint clamp (2)

Main Line Extensions / Total ft. (320ft)

- #1. Rolling Mills Lane. 60ft of 2" sdr13.5 pvc main (10/2019)
- #2. Nekirk Rd. 260ft of 2" sdr13.5 pvc main (12/2019)
- Main Line Replacement / Total ft. (4,423)
- #1. Slem St. 350ft of 2" sdr13.5 pvc main (3/2019)
- #2. King Richard Ct. 113ft of 6" Dr-14 pvc main (5/2019)
- #3. Lock Alley 580ft of 4"dr-14 pvc main (5/2019)
- #3. Lock Alley 53ft of 6" DR-14 pvc main (5/2019)
- #4. Race St. 343ft of 2" sdr-13.5 pvc main (5/2019)
- #5. King Richard Ct. 44ft of 6" Dr-14 pvc main (6/2019)
- #6. 3rd Circle 1000ft of 8" & 4" dr-14 pvc main (8/2019)
- #7. Gartell Ct. 340ft of 2" sdr-13.5 pvc main (9/2019)
- #8. Terrace Blvd. 1500ft of 6" dr-14 pvc main (11/2019)
- #8. Terrace Blvd. 100ft of 2"sdr-13.5 pvc main (12/2019)



New Mill Street



New Mill Street BLDG



Meter Services

- MONTHLY METER READING'S 14,322
- SERVICE ORDER'S COMPLETED 6,124
- NON-PAYMENTS COMPLETED 2,992
- OVERTIME CALLS 670

Wastewater Treatment

2.11 Billion Gallons	Effluent Treated in 2019:
5.8 Million Gallons	Daily average of effluent processed
60,000	Pounds of Chlorine fed
104,000	Pounds of Sulfur Dioxide fed
3,780	Gallons of Polymer fed

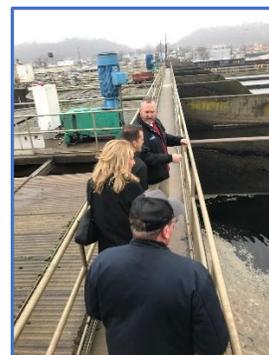
- **The number one goal at the WWTP is to maintain compliance.** 2019 was a year of major transition at the WWTP. We operated short-handed for much of the year due to a retirement, an operator took a job with another company, superintendent promoted to Director of Utilities, and extended operator sick leave. There were three promotions in house: Chief operator to superintendent, a shift operator to chief operator, and an operator to lab technician. We hired and trained three new operators, who are now on shift work. They are proving to be excellent hires and this puts us at full staff. Being fully staffed gives us the flexibility to schedule vacations or have operators out sick and still be able to operate the plant efficiently and perform maintenance on plant equipment in a timely manner.
- Hauled waste continues to be a significant source of revenue. Even with it's high ammonia and BOD concentrations, efficient operation of the plant has allowed us to maintain compliance throughout 2019. **2019 will be the second consecutive year that we will qualify for the operational excellence award from the KY/TN Water Environment Federation, as we have had no violations this year.** All employees attended safety meetings throughout the year
- Tier II reports were filed

- Continued compliance with our Risk Management Plan w help from Muni.I H₂O
- Installed new gates & controls at the plant
- Replaced valve bonnets for 6 of the 8 knife gates in both sludge return pits
- Replaced #1 and #4 sludge return pumps from foundation to motor and flange to flange with new gaskets & hardware
- Replaced & refitted deck grating at effluent trough and bar screens for safety.
- Installed new VFD panels on #1 & #4 aerators and #3 & #6 aerators
- Procured money for repair of main office roof & siding, to be completed before end of fiscal year
- Procured money for new roller and crucial parts for filter press, to be completed before end of fiscal year
- Rebuilt 150 HP aerator motor
- #2 Carrousel drained & replaced #4 aerator blade
- Replaced oil seal on #6 aerator
- Mark Anderson received his class 4 operator license

By the Numbers (DEC 19 not included)

- 99,117,214 gallons of industrial wastewater were treated
- Treated 15,744,218 gallons of hauled wastewater at a rate of \$33.29/1000 gallons for approximately \$524,125
- 10 Notices of Violation were issued to various permit holders
- \$2,950 of revenue was generated from fines
- Collected at least 48 samples from industries, leaks and CSO outfalls for analysis
- Issued discharge permit renewals for Green Valley, Marathon and Valicor
- Issued 0 new discharge permits
- 10 Industrial User facility inspections were completed. Only these 10 facilities require inspection.
- 10 Industrial Users were sampled. Only these 10 were required to be sampled.
- 2 Industrial user permits were removed: Ak Steel and Progress Raceland
- There are currently 11 industrial users with active discharge permits
- Surcharge revenue from permit holders less flow charges:

AK Steel	\$0.00
Cintas	\$73,210.03
KDMC	\$1,262.51
Marathon	\$0.00
FCI	\$1,777.37
Liquid Transport	\$65.16
Whayne	\$34.33
SD4	\$33,700.13
Green Valley	\$7,597.81



Wastewater Collection

- Line Locates: 1,421
- Grease Traps: 222
- Calls answered: 216
- Trouble Spots: 94
- Digs: 149 Digs. 1,898' of pipe replaced.
- Camera: 80 jobs. 8,170' videoed
- Washed: 93 jobs. 8,650' washed. 65,190 Gallons of water used.
- Smoke test: 36 jobs.
- Dye test: 14 jobs.
- Work for other departments: 87 days. 7 departments.
- Public Education: November 1, 2019. Career Day at Crabbe Elementary.
- Amount Removed from stations: 16.35 Yards.
- Rain total: 54.31"
- Sanitary Sewer Overflows: 72.
- Combined Sewer Overflows: 120.
- Jobs contracted out: 1 job at 26th street pump station, vac channel grinder chamber.
- 1 Job at 5th street pump station, upgrade station.
- Pumps replaced: 5 new pumps. 1 at Tunnel Hill, 2 at Roberts Drive and 2 at 26th
- Other information: 2 controllers replaced at 5th street pump station.
- 1 starter at 5th street pump station.
- Installed 1 Channel Grinder on north side at 26th street pump station.