

COVID-19 Update 3/23/20

As COVID-19 information evolves, the City of Ashland continues to adapt our processes to be efficient and effective while adhering to Federal (CDC) and State (KY) guidance. We appreciate your patience as we make adjustments to ensure we continue to provide the same services, sometimes just in different ways. Please continue to visit our Facebook page, Website www.ashlandky.gov, or the www.kycovid19.ky.gov for accurate and factual information concerning our area.

Beginning March 24th, 2020:

- Central Park is closed to the public (the sidewalk around the park will remain open to allow fresh air walking while maintaining social distancing)
- The Library Commons area is closed to the public
- The City Individual Occupational License, Net Profit Returns for 2019 and payment of fees due date will move to July 15th, 2020 to align with the state and federal tax filings
- In accordance with the Commonwealth Attorney General's opinion, the BOC meeting on Thursday March 26th at 6pm will be closed to the public.
[https://www.klc.org/userfiles/03.18.20_OAG_20-05_\(final\)20200319105829.pdf](https://www.klc.org/userfiles/03.18.20_OAG_20-05_(final)20200319105829.pdf)

The meeting will however, be live streamed by MyTown TV. We encourage you to tune in via our Facebook page, our website ashlandky.gov, or our YouTube Channel at the link below. If at any time video or audio is lost, the meeting will be halted until both have resumed. Only the items on the agenda may be discussed.

https://www.youtube.com/channel/UCyq2LQ4SfzpLNVVsiOXG35w/featured?view_as=subscriber

Reminder of previous announcements:

The following will remain closed to the public.

- The Ashland City Building
- City Playgrounds, ball fields, athletic courts, and public restrooms
- All other Planning or Committee Meetings

For Deliveries please call 606-385-3300

If you need to pay any utilities, taxes, fines, or licenses; you may do so on our website at the following link or by calling 1-888-705-1213. You may also use the dropbox that is located on the Korean War Veterans Way (between the city building and the Daily Independent). There are envelopes available and the dropbox is a convenient way to drop off your payment. If you are struggling to pay any license fees, please call 606-385-3359.

http://www.ashlandky.gov/pay_online/index.php

As a reminder, the Mayor and Commissioners have directed suspending Water Shutoffs for the next 30 days (till April 13th) to allow our citizens and customers the ability to practice good hygiene efforts. Fees and charges will continue to accrue on all accounts. The city reserves the right to rescind this policy at any time. We will reassess in 30 days as information continues to develop.

This does **not** mean you are not responsible for your utilities bill; this simply means we will not be shutting off water during this time. All charges will still accrue on your account. We encourage you to continue to pay your bill in a timely manner if you are able. It is in your best financial interest to do so.

ASSISTED HOUSING: Submit Questions, Documents, letters & other Correspondence by:

USPS: PO BOX 1839, ASHLAND, KY 41105

FAX: 606-327-5457

EMAIL: sect8@ashlandky.gov

DROP OFF in the utility drop box located on the Korean War Veterans Way (between the city building and the Daily Independent).

All paperwork must be in a sealed envelope and your contact information must be on the paperwork. Items usually available for pickup will be mailed via USPS, emailed, or faxed.

QUESTIONS?

Contact our office at 606-385-3327

Or Email your Housing Specialist:

Josh Meade: jmeade@ashlandky.gov

Melissa Dillon: mdillon@ashlandky.gov

For any other questions or concerns pertaining to the City of Ashland services please call 606-385-3400.

If you are sick or experiencing any flu-like symptoms, please do not enter any facility. Please continue to adhere to the guidelines of washing your hands for 20 seconds with soap and warm water or use hand sanitizer if this is unavailable. Please practice social distancing as much as possible. Continue to stay up to date with our local Ashland-Boyd County Health Department and the KY COVID-19 website or by calling the general public phone number: 1-800-722-5725.

www.abchdkentucky.com

www.kycovid19.ky.gov

Again, thank you for your cooperation as we work together during this crisis!