



CITY OF ALBION CITY COUNCIL MEETING AGENDA

Meetings: First and Third Mondays – 7:00 p.m.

City Council Chambers ♦ Second Floor ♦ 112 West Cass Street ♦ Albion, MI 49224

AGENDA

COUNCIL-MANAGER
GOVERNMENT

Council members and
other officials normally in
attendance.

STUDY SESSION Thursday March 12, 2020 6:00 P.M.

David Atchison
Mayor

Vicky Clark
Council Member
1st Precinct

Lenn Reid
Council Member
2nd Precinct

Al Smith
Council Member
3rd Precinct

Marcola Lawler
Council Member
4th Precinct

Jeanette Spicer
Council Member
5th Precinct

Shane Williamson
Mayor Pro Tempore
Council Member
6th Precinct

Darwin McClary
City Manager

The Harkness Law Firm
Atty Cullen Harkness

Jill Domingo
City Clerk

PLEASE TURN OFF CELL PHONES DURING MEETING

- I. CALL TO ORDER
- II. PLEDGE OF ALLEGIANCE
- III. ROLL CALL
- IV. ITEMS FOR INDIVIDUAL DISCUSSION
 - A. Granger Waste Services Proposals
- V. PUBLIC COMMENTS (Persons addressing the City Council shall limit their comments to no more than three (3) minutes. Proper decorum is required).
- VI. CITY MANAGER REPORT
- VII. MAYOR AND COUNCIL MEMBER COMMENTS
- VIII. ADJOURN

NOTICE FOR PERSONS WITH
HEARING IMPAIR-MENTS
WHO REQUIRE THE USE OF A
PORTABLE LISTENING DEVICE

Please contact the City
Clerk's office at
517.629.5535 and a listening
device will be provided
upon notification. If you
require a signer, please
notify City Hall at least five
(5) days prior to the posted
meeting time.



GRANGER.

WASTE SERVICES

Blue Bag Recycling

City of Albion

What is **Blue Bag** Recycling?

- No additional charge for this service for Granger City of Albion customers.
- Purchase specially designed blue recycling bags at a local retailer or online.
- Put all accepted recyclables in the **blue** bags and set out next to your trash or in your trash cart on trash day.
- Recycling is collected with your trash in the same truck and sorted out from trash when it gets to our facility.



How is the recycling sorted?

- <https://www.youtube.com/watch?v=X3qldRNHj8o&feature=youtu.be>



Blue Bag Recycling Program Flyer

RECYCLE MORE! 
Don't just trash it, **BLUE BAG** it!

Village of Concord Blue Bag Recycling Program

BUY
Purchase any size sturdy blue recycling bags at local retailers or online.

TIPS:

- Drawstring bags are best.
- Read the packaging and look for the word "RECYCLING" on the label. (Glad® and Husky® are the most common brands.)

BAG IT
Place all clean recyclables into blue recycling bags.

TIPS:

- **DON'T USE BLUE BAGS FOR TRASH!**
- No sorting required – recyclable materials can all hang out together in the same bag.
- Empty and rinse all containers; break down boxes and bulky items.

TIE IT
Tie blue recycling bags and place with trash bags at the curb or in your personal cart on your collection day.

TIPS:

- Double tie bags for extra security.
- Place your blue recycling bags either in your trash cart or at the curb next to your trash.
- Remember to stay within your bag limit to avoid an extra charge. (Visit the Recycle & Waste For Your Home section of our website to learn what your bag limit is.)
- Bag tag customers must use a bag tag on each blue bag.

Want to know more about how blue bag recycling works? Check out our blog post Solving the Mystery of the Blue Bag.
www.grangernet.com/solving-the-mystery-of-the-blue-bag




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www.grangernet.com | 1-888-9GRANGER (1-888-947-2643)


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BLUE BAG RECYCLING GUIDE 

Your recycling collection is referred to as "single-stream" or "comingled" recycling. This means that all recyclables go into your blue bag together and do not need to be sorted. Blue recycling bags are separated from trash bags once the truck returns to our facility. Recyclables are later sorted at a single-stream sorting facility.

ACCEPTED MATERIALS

MIXED PAPER
Place newspaper, magazines, direct "junk" mail, first class mail, other printing and writing papers, phone books and envelopes loose in recycling cart. **NOT ACCEPTED:** string, twine, stickers, coins or plastic stuck on papers

METAL CANS & FOIL
Includes tin and aluminum cans and aluminum foil and trays. Rinse clean and flatten. **NOT ACCEPTED:** paint cans, appliances, hangers, fencing, scrap metal, aerosol cans or containers with food residue

BOXBOARD
Boxboard includes items like tissue boxes, cereal boxes and paper towel rolls. Dry goods boxes only. Break down and remove any contaminants (food, plastic or foil packaging). **NOT ACCEPTED:** foam, wax- or foil-coated boxes, refrigerator or freezer boxes, including 6-, 12- or 24-pack beverage cases

CORRUGATED CARDBOARD
Break down, remove any contaminants (foam, wood or food) and place cardboard in your bags or stack it under your bags at the curb.
NOT ACCEPTED: wax-coated boxes, 6-, 12- or 24-pack beverage cases

PLASTIC JUGS, TUBS & CONTAINERS
Items should be clean and dry. Includes bottles and jugs with narrow, threaded neck; plastic tubs (margarine, sour cream, etc.); microwave trays; and yogurt containers. Must be empty, clean and dry. **NOT ACCEPTED:** plastic bags, grocery bags, paper- or wax-coated milk or juice cartons, foam containers/packaging, syringes, garden hoses/rubber, furniture, pools, toys, buckets, laundry baskets, barrels, free-flowing liquids



Questions

- Will recycling be picked up each week with the garbage? **Yes**
- Will the **blue** bags be put into 96 gallon container with garbage, or do we have to keep them separate? **Blue bags can be added to the curby cart.**
- Will the **blue** bags hold cardboard, or is that put out separate? **Blue bags will hold cardboard boxes. The cardboard should be broken down.**
- What is the average price of these bags and where can they be purchased? **https://www.amazon.com/s?k=recycling+bags&ref=nb_sb_noss_1 Meijer, Sam's Club, or Lowes.**



Thank you!

SCOTT TRUMAN
SALES MANAGER
Granger Waste Services
D 517-371-9749
C 517-388-3858
www.grangernet.com

JESSICA WEBB
SALES REPRESENTATIVE
GRANGER WASTE SERVICES
Recycling and Disposal
Center of Jackson
D 517-371-9728
C 517-474-1292
www.grangernet.com





GRANGER

**CITY OF ALBION
WASTE, RECYCLING & YARD WASTE
COLLECTION PROPOSAL**

SUBMITTED BY: GRANGER WASTE SERVICES, INC.



16980 Wood Road
Lansing, Michigan 48906-1044
1-888-9GRANGER (1-888-947-2643)
P 517-372-2800
F 517-372-9220
www.grangernet.com

March 2, 2020

City of Albion
112 W Cass St
Albion, MI 49224

RE: Proposal for Waste, Recycling, and Yard Waste Collection

To Whom It May Concern:

I am pleased to offer the following proposal for waste, recycling collection, and yard waste for the City of Albion. For more than 50 years, Granger has built strong customer and community relationships by delivering quality waste collection services. We pride ourselves on our proven track record of providing waste hauling, disposal and recycling services to residential, institutional, commercial and industrial customers.

As you will see in our proposal, our experience makes us more than qualified to perform these services. Additionally, our commitment to exceptional service, safety program, quality equipment, use of technology and effective communication truly set us apart from the competition.

This proposal is valid for 90 days. I certify that as an officer of Granger Waste Services, I am legally able to contractually bind our organization to an agreement based on this proposal.

Thank you for your consideration. We look forward to continuing doing business with the City of Albion.

Sincerely,

Todd J. Granger
Chief Financial Officer
Secretary & Treasurer

WHO WE ARE

Granger is a family-owned and operated business headquartered in Lansing, Michigan, with additional operational locations in Alma, Jackson and Cedar Springs. Guided by strong ethics, integrity and a commitment to exceptional service, Granger has been a leading comprehensive environmental management firm for more than 50 years. Harnessing resources to create ethical environmental solutions, we provide a full range of hauling and disposal services, landfill management and recycling.



Granger employs more than 250 associates in various professional, service and technical positions. Our reputation for excellent customer service and decades of waste hauling experience make the Granger team highly qualified to meet the City of Albion's long-term waste and recycling needs.

QUALIFICATIONS

Experience

During its more than 50 years as a waste hauler, Granger has provided service to a large number of single-subscription customers, as well as providing contracted, single-hauler services to many local municipalities.

In 1983, Granger became the first hauler in the area to provide rolling trash carts to customers when it debuted its Captain CurbySM trash collection service. In the 1970s, Granger became a landfill owner and continues to own and operate two landfills in the greater Lansing area. As a service to the community, Granger began offering recycling drop-offs for Lansing area residents in the late 1980's, and followed with residential recycling collection in 1991. Seasonal yard waste collection was introduced by Granger in 1995. Granger's experience with waste and recycling collection and waste disposal is lengthy and varied.

As of the end of 2019, Granger services approximately 250,000 residential and commercial customers in the mid-Michigan area. More than 50,000 of those customers are serviced as part of 42 community contracts.

References

Municipality Name	Contact Person Phone Number	Service(s) Provided	Households	Dates of Work
City of Mason	Deborah Stuart 517-676-9155	Residential trash and recycling collection	3,000	1975 to present
City of Ionia	Jason Eppler 616-527-4170	Residential trash and recycling collection	1,900	2002 to present
City of DeWitt	Dan Coss 517-669-2441	Residential trash and recycling collection	1,700	2003 to present

Disposal/Storage Facility

Once trash is picked up, it is unloaded at Granger’s Disposal Center of Jackson located at 2600 Lansing Avenue before being transferred to Granger’s Wood Street Landfill located at 16980 Wood Road in Lansing, Michigan. Landfills are engineered to be secure spaces to put trash, meaning the groundwater and surrounding area are diligently protected from the trash inside using the best available practices and technology. Our landfills also serve an important purpose of providing fuel for renewable energy generation. Granger follows all guidelines set forth by the Michigan Department of Environment, Great Lakes & Energy (EGLE) in operating and maintaining Wood Street Landfill.

Primary Contact

Jessica Webb
Sales Representative
Phone: 517-371-9728
Mobile: 517-474-1292
Email: jwebb@grangernet.com
Website: www.grangernet.com

Administrative Contact

Jami Anderson
Market Development Administrator
Phone: 517-371-9722
Mobile: 517-256-8114
Email: janderson@grangernet.com

Sales Manager

Scott Truman
Phone: 517-371-9749
Mobile: 517-388-3858
Email: struman@grangernet.com

Collection Details

Granger will service residential trash, recycling and yard waste collection using automated side load trucks staffed by one driver. These trucks use a mechanical arm operated by the driver from inside the cab of the truck to pick up and dump the carts. Using this type of truck increases both the safety and efficiency of the collection.



Granger will provide residents with an assigned service day each week (or every other week if carts are chosen for the recycling option). Residents will need to have their carts by the curb by 7 a.m on their assigned collection day.

Once service has started, Granger will be able to verify service with its on-board routing system (Encore). The driver will indicate with the push of a button whether a stop was serviced or skipped. If the stop is skipped for some reason, the driver may capture a time-stamped GPS picture of the location to attach to the customer's account. The photo option could provide details about why the stop was not serviced (e.g., cart not out, cart overweight, unacceptable material, etc.). The driver also has the ability to enter written details about the stop at this time.

Granger is proposing the cost-effective, efficient and environmentally friendly option of blue bag recycling. With Granger's Blue Bag Recycling program, residents purchase specially made blue recycling bags from local retailers or online and place all their recycling loose in the bags. The bags are placed in trash carts on the regular collection day and picked up with the trash using the same truck.

When trash is unloaded at Granger's Disposal Center of Jackson, the highly visible blue bags are separated from the trash before being combined with other recyclables and transferred to an intermediate recycling processor in Traverse City, Michigan. (More information about blue bag recycling can be found in Appendix D, Sample Welcome Materials.)

If curbside recycling with a recycling cart is selected rather than blue bag recycling, recycling collection will be provided every other week.

When an observed holiday falls on a weekday, all residential collection is delayed by one day for the remainder of the week. Granger drivers work on Saturdays during holiday weeks so that all collections, even those normally on Fridays, will receive service the following day.

For missed stops due to driver error, every effort will be made to make the service up in a timely fashion. When this is not possible, drivers will pick up extra materials on the next scheduled collection day.

In situations beyond Granger's control, such as extreme weather conditions, drivers will pick up extra materials on the next scheduled collection day.

Equipment and Maintenance

Granger operates a fleet of reliable trucks in good working order. Additionally, we maintain a fully staffed team of mechanics to quickly and efficiently conduct repairs and preventive maintenance. This combination of quality equipment and on-site maintenance personnel helps ensure collection can be made reliably and spills, leaks and other issues that frustrate residents can be handled quickly and efficiently.

Service You Can Count On

We live by the Golden Rule—treating our customers the way we like to be treated—with integrity, courtesy and respect. Our associates pride themselves on providing dependable and consistent service in a safe and efficient manner, week in and week out.

Granger's professional drivers are trained to protect the safety of the communities in which they work. Granger has a rigorous safety program and full-time safety supervisors with years of experience.



Technology

Granger effectively implements technology to improve efficiency, communication and safety. Each truck has cameras both inside and outside of the truck, as well as in-cab tablets. These tools, as well as our routing and messaging software, allow for real-time tracking, increased safety and efficiency and swift action to correct and communicate any issues, delays or changes in our service.

Communication

We maintain several avenues for communication and customer service inquiries, including a comprehensive website, call center, email and social media.

- **Website:** Our website (www.grangernet.com) contains valuable information and customer support, as well as a quick and convenient way for customers to contact us and order additional services. Our blog (grangernet.com/blog) includes more in-depth articles about topics of interest in waste and recycling.
- **Customer Service:** Granger has dedicated customer service representatives available Monday – Friday, 8 a.m. to 5 p.m. We can be contacted toll-free at 1-888-9GRANGER or by email at info@grangernet.com. Our customer service representatives will deal promptly with any service concern.
- **Social Media:** Granger provides service updates and other information through its Facebook page at facebook.com/collectingtomorrowsenergy.
- **Email:** Granger sends holiday delay reminders, service alerts and other pertinent information to customers who provide their email address.

Public Education and Outreach

Granger takes pride in our community participation. You'll see Granger trucks in local parades, meet our mascot Captain CurbySM at events, notice our containers at community clean up days and work side by side with our associates on area committees.

Granger associates are committed to providing education to Granger customers and the general public. Civic, professional and school groups are invited to learn more about waste and recycling through tours, presentations and other educational opportunities.

PROPOSED CONTRACT

Granger is proposing four different service options for the City of Albion:

- Option A—Weekly trash collection with 96-gallon carts, every other week recycling collection with 96-gallon carts, once a month bulk item collection, and seasonal (April – November) weekly yard waste collection with 96-gallon carts, maximum 10 bags.
- Option B—Weekly trash collection with 96-gallon carts, every other week recycling collection with 96-gallon carts, once a month bulk item collection, and seasonal (April – November) weekly unlimited yard waste collection with 96-gallon carts.
- Option C—Weekly trash collection with 96-gallon carts, weekly recycling collection with blue bags, once a month bulk item collection, and seasonal (April-November) weekly yard waste collection with 96-gallon carts, maximum 10 bags.
- Option D—Weekly trash collection with 96-gallon carts, weekly recycling collection with blue bags, once a month bulk item collection, and seasonal (April – November) weekly unlimited yard waste collection with 96-gallon carts.

Residents may request a smaller (65-gallon) cart for trash collection, but the rate will remain the same. Recycling carts and yard waste carts are only available in 96-gallon size.

Additional annual community cleanup day.

Annual rate adjustments vary based on contract length. After the first year of the contract, rates would be adjusted each year by 5% for a three-year contract, 4% for a five-year contract or 3% for a 10-year contract.

*If City of Albion handles billing of residents and pays Granger direct for the monthly bill, a 2% administrative discount can be applied.

Pricing for all options can be found in Appendix F.

SUMMARY

We thank you for the opportunity to serve the City of Albion. If you have any questions or need additional information, please do not hesitate to contact us.

APPENDIX D

SAMPLE ANNOUNCEMENT MATERIALS

(will be personalized to Albion)



We have great news for City of Albion!

Granger Waste Services and City are pleased to announce that Granger will continue to be the waste hauler for residents.

Granger is a family-owned and operated business headquartered in Lansing, Michigan, with additional operational locations in Alma, Jackson and Cedar Springs. Guided by strong ethics, integrity and a commitment to exceptional service, Granger has been a leading comprehensive environmental management firm for more than 50 years.



CONTACT INFORMATION

Please make sure City of Albion has your correct contact information. Otherwise, you may not receive your informational packet from Granger in a timely fashion.



SIGNING UP

If you are a resident of City of Albion, you will be automatically signed up for Granger service. you don't need to do anything.



CARTS

A Granger yard waste cart will be delivered to you. You may start using this immediately.

If you have questions, or would like to find out more about Granger, use the contact information below.

Mailing Address
Granger
16980 Wood Rd.
Lansing, MI 48906

Customer Service
517-372-2800
Toll-Free
1-888-9GRANGER

Website
www.grangernet.com
Email
info@grangernet.com

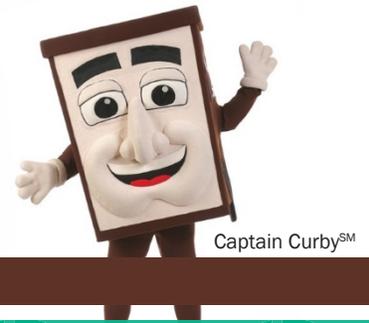


Like us on Facebook!

APPENDIX E

SAMPLE WELCOME MATERIALS

(will be personalized to Albion service)



Captain CurbySM

NEW CUSTOMER GUIDE

We are excited to be your new waste hauler. To help make the transition smooth, our mascot, Captain CurbySM, has a few things to share with you.



Trash Collection Day: MONDAY (weekly, beginning April 3)



Yard Waste Collection Day: WEDNESDAY (weekly, April - November, beginning April 5)

SERVICE DETAILS

TRASH SERVICE

All residents will receive a rolling trash cart. Carts hold approximately five (5) bags of trash. Up to three (3) extra bags can be placed outside your cart each week for no additional charge. Due to the type of truck that will service your route, where and how you place your cart is important, so please review the enclosed cart placement document carefully.

TRASH CART DELIVERY

Carts will be delivered beginning the week of March 6. Delivery is expected to take most of March, so you may not see your cart until later in the month. Please do not put your Granger cart out until service begins in April.

TRASH TIPS

- Place trash at the street by 7 a.m. on your collection day.
- Double bag loose materials like kitty litter, animal waste, sawdust, ashes, insulation and packing peanuts.
- Place long items like broom handles, curtain rods, etc. on the ground beside the trash.

YARD WASTE SERVICE

Yard waste will be collected weekly on Wednesdays (April – November). Please use your Granger yard waste cart and you may have unlimited paper yard waste bags outside the cart, which can be purchased from many local retailers.

CUSTOMER SERVICE

INVOICING AND PAYMENT

You will receive your first invoice from Granger in early April. It will include charges for both trash service and yard waste for April, May and June. Review the reverse side of this sheet for more information.

CONNECT WITH US

Receive reminders from us about holiday or weather service delays and other important service-related information. Sign up by completing the form at www.grangernet.com/email-sign-up.

OBSERVED HOLIDAYS

All Granger offices and operations are closed for the following holidays:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

If the holiday falls on a weekday, collections will be delayed by one day for the rest of the week.

If the holiday falls on a Saturday or Sunday, there will be NO delay.

Mailing Address

Granger
16980 Wood Rd.
Lansing, MI 48906

Customer Service

517-372-2800
Toll-Free
1-888-9GRANGER

Website

www.grangernet.com
Email
info@grangernet.com



GRANGER.

INVOICE AND PAYMENT INFORMATION

INVOICE DETAILS

INVOICING

You will receive your first invoice from Granger in April. Watch your mail carefully for a Granger envelope. Your bill will include charges for three months of service, as we bill quarterly.

- 1 The due date and amount due are located in the box at the bottom of the invoice.
- 2 You will need the invoice number in order to complete the registration for online bill pay.
- 3 You can find your **NEW** account number at the top, left corner of your invoice. Please use this number when calling about your account or making a payment.

PAYMENT OPTIONS

ONLINE BILL PAY

Take advantage of Granger's convenient online payment system. You will need to register by following the instructions below. Make sure you have your invoice handy. To sign up:

1. Go to www.grangernet.com and click on the brown "Make a Payment" button at the top right corner of the page.
2. Click on "Register Here."
3. Fill in your account number and invoice number. Enter and reenter your email address.
4. Create a password which is between six and 10 characters long, using the letters A-Z and numbers 0-9. Reenter the password to confirm.

MAIL

Be sure to make your check out to **Granger** and write your Granger account number in the memo. Send your check to:

P.O. Box 22213
Lansing, MI 48906-22213

PHONE

Call our office at **1-888-9GRANGER** to pay your bill over the phone or set up recurring autopayment.

		PO Box 22213 LANSING, MI 48909-2213 1-888-9GRANGER (1-888-947-2643) P:(517) 372-2800 WWW.GRANGERNET.COM	
Account Number: 11111111	Invoice Number: 2222222	Invoice Date: 02/28/2014	Page 1 of 1
JOE CUSTOMER 1012 CUSTOMER LANE JACKSON, MI 49201		WHATEVER HAPPENS, CONDUCT YOURSELVES IN A MANNER WORTHY OF THE GOSPEL OF CHRIST. PHILIPPIANS 1:27	
Residential Invoice		Date Due: 03/20/2014	
Date:	Description:	PO Number 4400025808	Units: \$/Unit: Subtotal:
BALANCE FORWARD (If less than \$5.00 see reverse side for more information)			
ACCOUNT NUMBER: 11111111 SITE NAME: CUSTOMER: JOE, 1012 CUSTOMER LANE, JACKSON, MI 49201			
04/30/2014	LARGE CART SERVICE CHARGE	1.00	\$25.75 \$25.75
03/31/2014	LARGE CART SERVICE CHARGE	1.00	\$25.75 \$25.75
02/28/2014	LARGE CART SERVICE CHARGE	1.00	\$25.75 \$25.75
Current	30 Days	60 Days	90 Days Total
\$97.25	\$0.00	\$0.00	\$97.25
PLEASE DETACH HERE AND RETURN BELOW PORTION WITH YOUR PAYMENT.			
		PO Box 22213 LANSING, MI 48909-2213 1-888-9GRANGER (1-888-947-2643) P:(517) 372-2800 WWW.GRANGERNET.COM	
PAY ONLINE AT WWW.GRANGERNET.COM			
Please make check payable to Granger PO Box 22213, Lansing MI 48909-22213			
Name: JOE CUSTOMER		1	
Account Number:	11111111		
Invoice Number:	2222222		
Due Date:	03/20/2014		
Total Due:	\$97.25		
Amount Paid:	\$		

CONVENIENCE FOR YOU

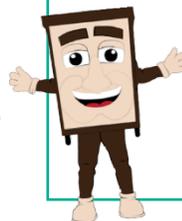
Paperless Billing

Receive your bill electronically, with our environmentally friendly paperless billing program. We'll send your future invoices to your email—no more paper bills!

Complete the form at
www.grangernet.com/paperless-billing.

CURBY QUICKPAY

Sign up for Curby Quick Pay for automated payment of your bills. Call 517-372-2800 or 1-888-9GRANGER to set up a recurring payment.





WASTE ACCEPTANCE GUIDELINES

In order to ensure we are complying with all state rules and regulations and so our associates can do their jobs safely, please carefully follow our waste acceptance guidelines. These guidelines also protect you!

PLEASE DO NOT PUT THE FOLLOWING IN YOUR TRASH:

- Open, empty or used beverage containers (with a deposit)
- Whole car or truck tires (scrap tires)
- Grass clippings or leaves
- Used oil (Oil filters must be drained for 24 hours before being placed in trash.)
- Car or truck batteries
- Oil-based paint (Latex paint is allowed, but only if dried.)
- Refrigerants/Freon (must be properly removed from appliances prior to disposal)
- Empty drums (unless clean and crushed)
- Explosives, ammunition or firearms
- Propane or other compressed gas tanks (unless empty and disabled)

A complete and detailed list of these guidelines is available at www.grangernet.com/waste-acceptance. For further clarification, please contact Granger at **1-888-947-2643**. Or contact the Michigan Department of Environmental Quality at www.michigan.gov/deq for information on materials prohibited for disposal in Michigan landfills and alternate disposal options.





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COLLECTION DAY INFORMATION

CART PLACEMENT



Captain CurbySM

Captain CurbySM has a few tips for properly placing your cart on collection day. Following these instructions will help ensure your cart is emptied completely and the lid closes after service.

PARK IT.

- Carts should be in place by 7 a.m. on your collection day.
- Carts should be placed within 3 feet of the street.



POINT IT.

- Carts should face forward.
- Wheels and handles should be placed away from the street.

SPACE IT.

- Cart should have a minimum of 2 feet of clearance on both sides. Please do not place any closer than 2 feet to poles, mailboxes or recycling containers.
- Cart should be unobstructed (no vehicles parked in front of the cart).





GRANGER

Frequently Asked Questions

about Automated Trash and Recycling Service

What is an automated side load (ASL) truck?

An ASL truck is a type of truck used to pick up trash and recycling. The opening for materials is on the side of the truck. The truck only has one driver and the driver uses a joystick inside the truck to control a mechanical arm that empties carts.

Why are you changing my route to an ASL truck?

The most important reasons are safety and injury prevention. Using the automated truck helps prevent injuries and helps keep our drivers safer since they spend less time in the road. Another bonus is more efficient service.

Are you laying anyone off as a result of these new trucks?

Some customers have worried that these changes mean we're downsizing our workforce. Rest assured! Granger is growing and we're hiring new drivers all the time. To check out our openings, visit www.grangernet.com/careers.

Do I have to use the cart?

Please use the cart. It will help us collect your trash in a safer, more efficient way.

Will I still be able to put out extra bags with the new truck?

Yes. The driver will occasionally get out of the truck in order to collect extra bags. Bags should be no larger than 30 gallons and weigh no more than 30 pounds. Please note that additional charges may apply if extra bags are not included in your service.

Will I still be able to dispose of bulk items like furniture and appliances?

Yes, but these items may need to be picked up with a different truck. Please call 517-372-2800 or complete the bulk request form at www.grangernet.com/bulk-pickup-request. We will let you know of any special instructions.

Does it matter how I place my cart at the street? What will happen if I don't do it correctly?

It really does matter. Please see the reverse side of this sheet for instructions on how to place your cart. If you don't place your cart correctly, we will still pick up your trash. However, it will make it a lot more difficult. For example, if your cart is facing the wrong way, it will be more difficult for the mechanical arm to set your cart down upright and for the lid to close automatically.

Want more information about the ASL truck? (You can even see some video of how the truck works!)
Check out our blog posts:

Trash Talk: Here's the Scoop on the Automated Side Load (ASL) Truck

(www.grangernet.com/trash-talk-heres-low-automated-side-load-asl-truck)

How You Should Place Your Cart and Why It Matters (www.grangernet.com/place-cart-matters)



Don't just trash it, **BLUE BAG** it!

Participate in the Blue Bag Recycling Program today!

BUY

Purchase any size sturdy blue recycling bags at local retailers or online.

TIPS:

- Drawstring bags are best.
- Read the packaging and look for the word "RECYCLING" on the label. (Glad® and Husky® are the most common brands.)

BAG IT

Place all clean recyclables into blue recycling bags.

TIPS:

- **DON'T USE BLUE BAGS FOR TRASH!**
- No sorting required – recyclable materials can all hang out together in the same bag.
- Empty and rinse all containers; break down boxes and bulky items.

TIE IT

Tie blue recycling bags and place *with trash bags* at the curb or in your personal cart on your collection day.

TIPS:

- Double tie bags for extra security.
- Place your blue recycling bags either in your trash cart or at the curb next to your trash.
- Remember to stay within your bag limit to avoid an extra charge. (Visit the Recycle & Waste For Your Home section of our website to learn what your bag limit is.)
- Bag tag customers must use a bag tag on each blue bag.

Want to know more about how blue bag recycling works? Check out our blog post **Solving the Mystery of the Blue Bag.**

www.grangernet.com/solving-the-mystery-of-the-blue-bag



GRANGER.



BLUE BAG RECYCLING GUIDE



Your recycling collection is referred to as “single-stream” or “comingled” recycling. This means that all recyclables go into your blue bag together and do not need to be sorted. Blue recycling bags are separated from trash bags once the truck returns to our facility. Recyclables are later sorted at a single-stream sorting facility.

ACCEPTED MATERIALS

MIXED PAPER

Place newspaper, magazines, direct “junk” mail, first class mail, other printing and writing papers, phone books and envelopes loose in recycling cart. **NOT ACCEPTED: string, twine, stickers, coins or plastic stuck on papers**

METAL CANS & FOIL

Includes tin and aluminum cans and aluminum foil and trays. Rinse clean and flatten. **NOT ACCEPTED: paint cans, appliances, hangers, fencing, scrap metal, aerosol cans or containers with food residue**

BOXBOARD

Boxboard includes items like tissue boxes, cereal boxes and paper towel rolls. Dry goods boxes only. Break down and remove any contaminants (food, plastic or foil packaging). **NOT ACCEPTED: foam, wax- or foil-coated boxes, refrigerator or freezer boxes, including 6-, 12- or 24-pack beverage cases**

CORRUGATED CARDBOARD

Break down, remove any contaminants (foam, wood or food) and place cardboard in your bags or stack it under your bags at the curb.

NOT ACCEPTED: wax-coated boxes, 6-, 12- or 24-pack beverage cases

PLASTIC JUGS, TUBS & CONTAINERS

Items should be clean and dry. Includes bottles and jugs with narrow, threaded neck; plastic tubs (margarine, sour cream, etc.); microwave trays; and yogurt containers. Must be empty, clean and dry. **NOT ACCEPTED: plastic bags, grocery bags, paper- or wax-coated milk or juice cartons, foam containers/packaging, syringes, garden hoses/ rubber, furniture, pools, toys, buckets, laundry baskets, barrels, free-flowing liquids**



APPENDIX F

PRICING

APPENDIX F – Unit Pricing

THREE YEAR

- Option 3A – Recycle Cart with Yard Waste Cart (10 bag service)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$19.82/\$18.38 SR	\$19.43/\$18.01 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.64/\$8.20 SR	\$9.45/\$8.03 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Every other week	\$4.80	\$4.70	96-gallon
Yard Waste	Weekly (April-November)	\$4.38	\$4.30	96-gallon & Bags (10 max)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpster
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

*Recycling & Yard Waste will be provided on a city-wide basis. Annual rate adjustments will differ according to contract length.

Three (3)-year agreement = 5% annual increase

Five (5)-year agreement = 4% annual increase

Ten (10)-year agreement = 3% annual increase

*If City of Albion handles billing of residents and pays Granger direct for the monthly bill, a 2% administrative discount can be applied.

THREE YEAR

- **Option 3B** – Recycle Cart with Yard Waste Cart (unlimited)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$20.47/\$19.02 SR	\$20.06/\$18.64 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.65/\$8.20 SR	\$9.46/\$8.04 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Every other week	\$4.80	\$4.70	96-gallon
Yard Waste	Weekly (April-November)	\$5.02	\$4.92	96-gallon & Bags (unlimited)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpsters
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

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THREE YEAR

- **Option 3C** – Blue Bag Recycling with Yard Waste Cart (10 bag service)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$15.99/\$14.24 SR	\$15.67/\$13.96 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.65/\$7.90 SR	\$9.46/\$7.75 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Weekly	\$.96	\$.94	Blue Bags
Yard Waste	Weekly (April-November)	\$4.38	\$4.29	96-gallon & Bags (10 max)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpster
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

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THREE YEAR

- **Option 3D** – Blue Bag Recycling with Yard Waste Cart (unlimited)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$16.64/\$14.89 SR	\$16.30/\$14.59 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.65/\$7.90 SR	\$9.46/\$7.75 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Weekly	\$.96	\$.94	Blue Bags
Yard Waste	Weekly (April-November)	\$5.03	\$4.92	96-gallon & Bags (unlimited)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpster
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

*Recycling & Yard Waste will be provided on a city-wide basis. Annual rate adjustments will differ according to contract length.

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Five (5)-year agreement = 4% annual increase

Ten (10)-year agreement = 3% annual increase

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FIVE YEAR

- **Option 5A** – Recycle Cart with Yard Waste Cart (10 bag service)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$19.71/\$18.27 SR	\$19.32/\$17.90 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.58/\$8.14 SR	\$9.40/\$7.98 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Every other week	\$4.80	\$4.70	96-gallon
Yard Waste	Weekly (April-November)	\$4.33	\$4.24	96-gallon & Bags (10 max)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpster
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

*Recycling & Yard Waste will be provided on a city-wide basis. Annual rate adjustments will differ according to contract length.

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FIVE YEAR

- **Option 5B** – Recycle Cart with Yard Waste Cart (unlimited)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$20.36/\$18.92 SR	\$19.95/\$18.54 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.58/\$8.14 SR	\$9.39/\$7.98 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Every other week	\$4.80	\$4.70	96-gallon
Yard Waste	Weekly (April-November)	\$4.98	\$4.88	96-gallon & Bags (unlimited)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpsters
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

*Recycling & Yard Waste will be provided on a city-wide basis. Annual rate adjustments will differ according to contract length.

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Five (5)-year agreement = 4% annual increase

Ten (10)-year agreement = 3% annual increase

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FIVE YEAR

- **Option 5C** – Blue Bag Recycling with Yard Waste Cart (10 bag service)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$15.87/\$14.11 SR	\$15.55/\$13.82 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.58/7.82 SR	\$9.39/\$7.66 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Weekly	\$.96	\$.94	Blue Bags
Yard Waste	Weekly (April-November)	\$4.33	\$4.24	96-gallon & Bags (10 max)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpster
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

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FIVE YEAR

- **Option 5D** – Blue Bag Recycling with Yard Waste Cart (unlimited)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$16.52/\$14.76 SR	\$16.19/\$14.46 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.58/\$7.82 SR	\$9.39/\$7.66 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Weekly	\$.96	\$.94	Blue Bags
Yard Waste	Weekly (April-November)	\$4.98	\$4.88	96-gallon & Bags (unlimited)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpster
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

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Ten (10)-year agreement = 3% annual increase

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TEN YEAR

- **Option 10A** – Recycle Cart with Yard Waste Cart (10 bag service)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$19.60/\$18.18 SR	\$19.20/\$17.81 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.51/\$8.09 SR	\$9.32/\$7.93 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Every other week	\$4.80	\$4.70	96-gallon
Yard Waste	Weekly (April-November)	\$4.29	\$4.20	96-gallon & Bags (10 max)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpster
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

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TEN YEAR

- **Option 10B** – Recycle Cart with Yard Waste Cart (unlimited)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$20.24/\$18.82 SR	\$19.83/ \$18.44 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.51/\$8.09 SR	\$9.32/\$7.93 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Every other week	\$4.80	\$4.70	96-gallon
Yard Waste	Weekly (April-November)	\$4.93	\$4.83	96-gallon & Bags (unlimited)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpster
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

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TEN YEAR

- **Option 10C** – Blue Bag Recycling with Yard Waste Cart (10 bag service)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$15.75/\$13.99 SR	\$15.43/\$13.71 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.51/\$7.75 SR	\$9.32/\$7.60 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Weekly	\$.95	\$.93	Blue Bags
Yard Waste	Weekly (April-November)	\$4.29	\$4.20	96-gallon & Bags (10 max)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpster
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

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TEN YEAR

- **Option 10D** – Blue Bag Recycling with Yard Waste Cart (unlimited)

Collection	Frequency	Monthly Price/unit (Billing by Contractor)	Monthly Price/unit (Billing by City)	Tote/Bin Size Provided
TOTAL	Weekly	\$16.39/\$14.63 SR	\$16.06/\$14.34 SR	96-gallon (standard) 65-gallon (by request)
Trash	Weekly	\$9.51/\$7.75 SR	\$9.32/\$7.60 SR	96-gallon (standard) 65-gallon (by request)
Recyclables	Weekly	\$.95	\$.93	Blue Bags
Yard Waste	Weekly (April-November)	\$4.93	\$4.83	96-gallon & Bags (unlimited)
Large Item Collection	1x Month	\$1.00	\$.98	N/A
Trash – City Hall, Cemetery, Water & Sewer, Maple Grove Apartments	Weekly	Included with trash	Included with trash	(4) 4-yard dumpsters
Trash – Albion Street Department	Weekly	Included with trash	Included with trash	(1) 6-yard dumpster
Trash – Maple Grove Apartments, Albion EDC, Albion Fire Department	Weekly	Included with trash	Included with trash	(3) 96-gallon

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**Appendix B
Municipal Facilities and Events**

Description	Address	Quantity	Size
Albion Street Department	12980 27 Mile Road	2	6-yard, 1 time per week
City Hall	112 West Cass Street	1	4-yard, 1 time per week
Cemetery	1301 South Superior Street	1	4-yard, 1 time per week
Water & Sewer	507 North Albion Street	1	4-yard, 1 time per week
Maple Grove Apartments	1041 Maple Street	1	4-yard, 1 time per week
Maple Grove Apartments	1041 Maple Street	3	96-gallon, 1 time per week
Albion EDC	309 North Superior Street	1	96-gallon, 1 time per week
Albion Fire Department	207 North Clinton Street	2	96-gallon, 1 time per week

APPENDIX G

CONTAINER SPECIFICATIONS

CARTS



Regular Curby Cart

Capacity: 96 gallons (4-5 trash bags)

Size: 45" high, 29" wide, 34" deep



Small Curby Cart

Capacity: 65 gallons (2-3 trash bags)

Size: 41" high, 27" wide, 28" deep



Curby Recycler

Capacity: 96 gallons

Size: 45" high, 29" wide, 34" deep

FRONT-LOAD CONTAINERS



2-Yard

Size: 75" x 42" x 42"

Load Height: 40"



4-Yard

Size: 75" x 58" x 57"

Load Height: 51"



6-Yard

Flat: 75" x 78" x 64"

Slant: 75" x 77" x 64"



8-Yard

Flat: 75" x 71" x 81"

Slant: 75" x 89" x 78"